

Product Guide

7 December 2020

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1 GENERAL INFORMATION

1.1 Introduction

This Product Guide is dated 7 December 2020. The issuer of this Product Guide and Contracts-for-Difference (CFD or CFDs) referred to in this document is BCR Co Pty Ltd. The terms 'BCR', 'we', 'us' or 'our' in this Product Guide is in reference to BCR Co Pty Ltd, BVI Company Number 1975046, Investment Business License Certificate No. SIBA/L/19/1122. The terms 'you' or 'Client' contained within this Product Guide refer to you or any other user or prospective user of BCR products and services. BCR is registered in the British Virgin Islands. BCR holds a Financial Service License issued by the British Virgin Islands Financial Services Commission (FSC). The BVI FSC takes no responsibility for the contents of this Product Guide.

The information contained in this Product Guide does not constitute a recommendation or opinion and does not take into account your personal financial objectives, needs, or situation. The Product Guide is a document that sets out the significant features of BCR's financial products, including their benefits, costs, and risks. The purpose of this Product Guide is to provide you the Client with sufficient information to make an informed decision regarding using BCR's financial products and services. The Product Guide should be read in its entirety before opening a CFD trading account with BCR.

The English version of the Product Guide overrides all other versions of the Product Guide to the extent of any inconsistencies. BCR will amend the Product Guide in the event that our policies are altered or changed. In the event that any adverse or potentially adverse changes are made to the information contained within the Product Guide, BCR will post a new Product Guide on our website. You should keep a copy of the Product Guide and any other supplementary or replacement documents provided by BCR for your reference.

CFDs are speculative products, and their leveraged nature places a significantly greater risk on your investment than non-leveraged investment instruments trading on a regulated exchange, such as conventional share and commodity trading. You may incur losses in addition to any fees and costs that apply. You will find more about risk factors associated with trading in CFDs in Section 5 of this Product Guide.

As BCR is issuing these CFDs, you are not trading on a regulated public exchange but are dealing with BCR as counterparty to every transaction. Thus, you are exposed to the financial and business risks, including credit risk, associated with dealing with BCR. That is, if BCR were to become insolvent it may be unable to meet its obligations to you. You will find more information about risk factors associated with trading in CFDs in Section 5 of this Product Guide.

1.2 Contact Information

Address: BCR Co Pty Ltd
Trident Chambers
Wickham's Cay 1, Road Town
Tortola, British Virgin Islands

Phone: +44 3300010590

1.3 Purpose and Content of this Product Guide

This Product Guide seeks to explain our products in a clear, concise and effective manner. Given that CFDs are relatively new investment instruments, you can refer to our glossary located at the end of this Product Guide to assist you with understanding the terms and concepts involved in CFD trading. Before trading in the products referred to in this Product Guide you should give consideration to your financial situation, objectives and needs. We recommend that you take all reasonable steps to fully understand the possible outcomes of trades and strategies, and consult independent legal and financial advice in relation to doing business with BCR. You should also be aware of the risks involved and be satisfied that trading in our products is suitable for you in view of your financial circumstances.

As CFDs are high risk and highly leveraged investments, retail and wholesale investors should only trade in these products if they understand the nature and risks of the trading and can afford losses without adversely affecting their lifestyle. The risk factors associated with trading CFDs are set out further in Section 5 of this Product Guide.

1.4 Jurisdiction

The law governing all dealings with BCR is the law of the British Virgin Islands. The distribution of this Product Guide may be restricted in certain jurisdictions. Should you gain access to this Product Guide in a restricted jurisdiction, you should observe such restrictions. This Product Guide does not constitute an offer or solicitation to anyone in any jurisdiction in which such offer is not authorised or to any person to whom it is unlawful to make such offer or solicitation.

The distribution of this Product Guide (and any related documents) in certain jurisdictions may be restricted by law and therefore Persons into whose possession this Product Guide (and any related documents) comes should seek advice on and observe any such restrictions. Failure to comply with relevant legislation may violate those laws. This Product Guide does not constitute an offer or invitation in relation to a CFD in any place in which, or to any person to whom, it would not be lawful to make such an offer or invitation.

By accessing our website, you agree that all matters relating to your access to, or use of, our website, including but not limited to accessing and using the trading account(s), the document(s) and/or conducting any transaction in this website ("such matters"), shall be governed by the laws of the British Virgin Islands, without regard to the conflicts of laws principles thereof.

You also irrevocably submit to the exclusive and sole jurisdiction of the courts of the British Virgin Islands with respect to such matters and irrevocably waive any and all rights to contest the said jurisdiction of the courts of the British Virgin Islands on any ground including but not limited to the ground of forum non conveniens.

Further, you hereby irrevocably waive any and all rights to commence any action, proceedings or counterclaim on such matters against BCR Co Pty Ltd and/or any related party in any jurisdiction other than the courts of the British Virgin Islands.

The information in this Product Guide is not directed at residents of the United States and is not intended for distribution to, or use by, any person in any country or jurisdiction where such distribution or use would be contrary to local law or regulation.

1.5 Information and Representations

Products offered by BCR are done so solely on the basis of the information and representations contained in this Product Guide. No other information or representation is authorised nor is any person authorised by BCR to provide any information to any Client or to make any representations other than the information and/or representations contained in this Product Guide.

1.6 References

Any references made to an Underlying Entity or Underlying Market to which a BCR product relates are included solely for the purposes of identification. Such references are not to be interpreted as an endorsement of the Underlying Entity or Underlying Market. All Underlying Entities and Markets do not accept responsibility for any statement in this Product Guide nor undertake any liability in respect of the CFDs provided by BCR. BCR does not accept any liability or responsibility for the accuracy or completeness of published public information about any Underlying Entity, Underlying Reference Instrument, or Underlying Market.

1.7 Personal Advice

BCR only provides general advice. General advice can include information about BCR products and the underlying markets, and BCR's opinions about its products. Updates, research reports, and website content do not constitute personal advice. Any information you have requested about BCR products should only be regarded as general advice. BCR does not provide personal advice.

Please consult your personal financial adviser if you require personal financial advice specific to your particular financial situation, objectives or needs. Investors and traders should obtain professional financial advice based on their own particular circumstance before making an investment decision based on the general advice provided by BCR. In addition, you should obtain independent financial, legal, and taxation advice concerning this PDS and any other future dealings with BCR.

Any discussions with BCR employees about his or her view of current or future market conditions or prospects for a particular BCR Product should not be seen as personal advice, as he or she will not have taken into account your particular financial circumstances, objectives or needs. Rather, it should be regarded as general information for your consideration prior to making any decision to deal in any BCR Product.

Updates, research reports, website content etc., do not constitute personal advice. We do not provide personal advice. Personal advice is advice which takes into account your objectives, financial situation or needs. You will therefore not receive a Statement of Advice from us. This means that when we provide general advice to you, the advice will not take into account your objectives, financial situation or needs. Accordingly we make no warranties or guarantees in respect of the content. Therefore, you should, before acting on our general advice, consider the appropriateness of the advice, having regard to your objectives, financial situation and needs. You should read and consider this PDS and consider seeking independent advice before making any decisions and/or using the services offered by BCR.

Investors and traders should obtain professional financial advice based on their own particular circumstance before making an investment decision on the basis of the general advice provided. While we ensure that all the information provided is kept up-to-date and accurate we accept no responsibility for any use made of the information.

BCR may collect personal or investment information from you to identify you and to administer your account. Collection of personal information does not imply that personal advice is given.

1.8 Examples

For specific examples of CFD trades, please visit cfds.thebcr.com. Any example displayed on our website is provided for educational purposes only. The examples use figures which attempt to demonstrate how BCR CFD products work. The figures are not intended to reflect possible performance of particular CFD products. The examples contained within this Product Guide or our website do not constitute general or personal financial product advice to any person reading this Product Guide.

2 CFD DEALING WITH BCR

2.1 Description

CFDs are specialised Over-the-Counter (OTC) financial products that allow investors to trade with reference to a variety of different financial markets. CFDs are an agreement between two parties which allow you to make a profit or loss by reference to fluctuations in the price of an underlying asset or other instrument without actually owning the underlying asset. Because the value of the CFD is in part derived from the value of the underlying asset, a CFD is a derivative product.

2.2 Key Features and Benefits of CFDs

- Contracts are non-deliverable. Contracts either remain open until the position is closed or when the underlying reference asset expires.
- Contracts are traded off-exchange, between the Client and BCR.
- Contracts are non-transferrable; CFDs bought from BCR cannot be sold to another broker, trader, or market maker.
- CFDs are a product that provides the opportunity to profit (or incur loss) by dealing in the underlying asset without having to actually own the underlying asset.
- A CFD broadly replicates the price movement of the underlying asset i.e. if the price of the underlying asset changes, so will the value of the CFD. However, prices quoted on BCR's trading platform may differ from the price of the underlying asset on the open market.
- Unlike contracts traded on an exchange, CFDs offered by BCR are not standardised. The terms of a CFD are individually tailored to the particular requirements of the parties involved in the contract i.e. BCR and the client but subject to minimum contract values.
- Because you do not own the underlying asset itself, you have none of the rights with associated with owning the underlying asset.
- You can take both Long and Short positions.
- BCR acts as the counterparty to every transaction and is acting in the capacity of principal with respect to the client's transaction. For every transaction BCR may choose to hedge your trade immediately with a liquidity provider or BCR may choose to take the other side of your trade. BCR acts as the market maker. BCR may derive prices from its liquidity providers but the client's trades may or may not be hedged back to back with the liquidity provider.

2.3 Issuer

The CFD contracts mentioned in this PDS are issued by BCR. BCR offers CFDs based on the following Underlying Reference Instruments:

- Foreign Exchange CFDs
- Precious Metals CFDs
- Commodity CFDs
- Index CFDs
- Share CFDs
- Cryptocurrency CFDs

2.4 Opening an Account with BCR

Prospective Clients can choose from three different account options:

- Individual Account
- Joint Account
- Corporate Account

Before choosing an account, prospective Clients must read this Product Guide in its entirety, as well as BCR's other legal documents. These documents can be provided in paper form, or are available at our website cfds.thebcr.com.

Clients will have to acknowledge on their Client Agreement that they have read and understood the Product Guide in full. Clients will also be required to sign a Product Guide Acknowledgment Form (available in their native language), which verifies they have read and understood the Product Guide.

The Client Agreement requires you to disclose personal information. You should refer to the Privacy Statement in Section 8 of this Product Guide which explains how BCR collects, protects, and uses personal information.

2.5 Account Denominations

Client accounts are maintained in USD or otherwise, known as the "base currency". Clients will have their base currency defaulted to USD if they do not nominate a different base currency.

All your profits, losses, Rollover Charges ("Swap Rates") and Benefits in relation to a CFD are denominated in the currency of the account.

All cash balances and unrealised profits and losses shown in your account will be converted into your base currency using the applicable BCR prices for Forex CFDs in the relevant cross-currencies at the relevant time in order to calculate your total equity in the base currency of your account.

2.6 Account Balances

There is usually a minimum account opening deposit of \$300 USD. This may be varied at BCR's discretion from time to time to accommodate Client requests. (For more information regarding BCR's discretion, please refer to Section 2.20 of this Product Guide.) The minimum balance for an account to remain open is \$100 USD.

A negative balance may occur when a Price Gap occurs before a Stop Out is executed, thus resulting in a negative account balance. BCR reserves the right to pursue these negative balances at our discretion. (For more information regarding BCR's discretion, please refer to Section 2.20 of this Product Guide.)

2.7 Equity

Total Equity is the aggregate of the current cash balance in a Client's account and the current unrealised profits and losses on open positions.

Free Equity is the Client's Total Equity less their current Total Margin Requirement. The Free Equity is the amount the Client may withdraw from their account or use to cover additional margin requirements.

The Maintenance Margin, or Total Minimum Equity, required to maintain open positions is 50% of the Total Initial Margin invested for all open positions.

2.8 CFD Trading

A Contract for Difference, or CFD, is an agreement which allows Clients to make a profit or loss from fluctuations in the price of an Underlying Reference Instrument, such as a commodity or index. CFD traders must remember that they do not own the Underlying Reference Instrument or trade it on an exchange by owning a CFD.

By entering into a CFD with BCR, the Client is either entitled to be paid or required to pay an amount of money based on the price fluctuations of the CFD. The amount of profit or loss made on a CFD trade will be the net of:

- The difference between the price of the CFD when the position is opened and the price of the CFD when the position is closed;
- Any adjustments made in respect of the CFD;
- Any Mark-up payable in respect of the CFD; and
- Any Rollover Charges and Rollover Benefits relating to the CFD

Trading BCR products is done "over-the-counter" (OTC), meaning that you do not trade in a BCR CFD through an exchange or market. Instead, the transaction is conducted solely between the Client and BCR, which is the CFD provider.

2.9 Charges & Costs

The common fees and charges when dealing in CFDs with BCR may include any or all of the following:

- Swap Charges calculated at BCR's Swap Rates
- Rollover Charges calculated at BCR's Rollover Rates
- Exchange fees
- Administration charges
- Commission fees on certain CFD instruments
- Rebates paid to Referral Parties

In addition, BCR will apply a bid/ask spread in respect of its CFDs, which will also affect the profits or losses you make when dealing in CFDs.

BCR is a CFD provider in transactions with our Clients, and we are remunerated for our services through the bid/ask spread that is incorporated in our prices.

When you enter into a contract with BCR, you will be required to pay an Initial Margin and may be required to sustain a proper amount of Maintenance Margin in the event of adverse market movements against your position. Such payments are not costs but are cleared funds deposited by the Client and required by BCR to cover our risk and as security for the Client's obligations.

The Margin amounts are payable into the BCR Client account and are held, used and withdrawn in accordance with our agreed Terms and Conditions. All interest that may accrue on the Client funds account is kept by BCR.

Clients may incur fees for wire and credit card transactions. Please consult your BCR representative regarding these fees. These transaction fees are subject to change at any time.

2.10 Opening a Position

Clients may open CFD positions in by using telephoning by using BCR's online Trading Platform on a personal computer with an internet connection. BCR will not accept Client orders or instructions through any other means, such as email or online messenger programs.

A position is opened by either buying (longing) or selling (shorting) a CFD contract on the online Trading Platform or through the Dealing Department. A trader buys or goes "long" on a CFD when they expect that the price of the Underlying Reference Instrument will rise. A trader sells or goes "short" on a CFD when they expect that the price of the Underlying Reference Instrument will drop.

BCR has the right to limit the size of your open positions, whether on a net or gross basis under any appropriate circumstances as determined by BCR. The limit on positions is meant to maintain liquidity and limit risk overexposure on BCR's part. Clients can have 200 trades open or pending at any one point in time for live accounts. Demo accounts are capped at 50 trades open or pending at any one time.

BCR also has the right to refuse any request made by you to place an order to establish a position at any time at BCR's discretion without prior notice. (For more information regarding BCR's discretion, please refer to Section 2.20 of this Product Guide.)

Pending Order Rules

When there is a price gap during volatile market conditions, pending orders may be cancelled if the current market price reaches the designated order price but the trading account has insufficient margin to open a new position.

PENDING ORDERS ON WEEKEND (FRIDAY) OR HOLIDAYS

All Stop orders (**pending**) will be automatically cancelled after market close on Friday or early market closures on holidays. If necessary, clients can place a new pending order after the market reopens.

Note: Excludes Stop Loss and Take Profit of existing positions.

PENDING ORDERS ON MARKET CLOSING AND REOPENING

Upon the market re-opening on Monday or after a Holiday, the price may have gapped. Take Profit Orders/Stop Loss Orders are not guaranteed to be executed at the prices set by the clients. They will be honored at the executable price after the market opens.

2.11 Closing a Position

To close an open CFD position, a Client would execute an equal and opposite transaction in the same CFD contract.

2.12 Account Statements

Electronic Delivery of Confirmations and Statements

When you execute a CFD transaction with BCR, a confirmation of the executed trade will appear in the online Trading Platform. Daily and monthly statements will also be made available to you through the online Trading Platform following their respective trading periods. You may print these daily and monthly statements for your records. BCR does not mail paper statements by post to Clients.

Daily Statements

Following BCR's nominated end of business day time, provided you have dealt or have an open position, we will produce an electronic daily statement which will be made available on the online Trading Platform.

Daily Statements include:

- Your executed CFD trades for that date;
- Your open CFD positions valued using the mid-closing rate or last price for that date;
- Profit and loss for that day per CFD in the currency of the Underlying Reference Instrument;
- Rollover Charges, Rebates, Commissions, and any other charges applied to your account on that date;
- Rollover Benefits and any other Benefits applied to your account on that date;
- Your financial position per currency ledger on your account; and
- A summary of your financial position in your accounts nominated base currency.

Monthly Statements

At the close of the last business day of each month, BCR will produce an electronic version of your monthly statement which will be available on the online Trading Platform.

Monthly Statements include:

- Your executed CFD trades for that month;
- Your open CFD positions valued using the mid-closing rate or last price for that month;
- Profit and loss for that month per CFD in the currency of the Underlying Reference Instrument;
- Swap Charges, Rebates, Commissions, and any other charges applied to your account on that date;
- Swap Benefits and any other Benefits applied to your account on that date;
- Rollover Charges, Rebates, Commissions and any other charges applied to your account for that month;
- Rollover Benefits, and any other Benefits applied to your account for that month;
- Your financial position per currency ledger on your account;
- A summary of your financial positions in your accounts nominated base currency.

Additional Information Regarding Statements

You may print these daily and monthly statements for your records. BCR does not normally mail paper statements by post to Clients.

Your report will provide you with information regarding your account balance, open/closed positions, withdrawals/deposits, interest, Rebates, Commissions, adjustments, trading profit/loss, floating profit/loss, equity, margin requirements, and usable margin.

It is very important that you check all the contents of your reports in detail and notify BCR within 2 business days if you feel there are any errors and/or discrepancies on your reports. After 2 business days, any corrections and/or adjustments to any errors or discrepancies will be made solely at the discretion of BCR. (For more information regarding BCR's discretion, please refer to Section 2.20 of this Product Guide.)

2.13 Pricing

The CFD prices at which you trade CFDs with BCR are determined taking into account the prices of the Underlying Reference Instrument to which CFDs relate. However, the bid/ask prices quoted by BCR for its CFDs may not be the same as those of the Underlying Reference Instrument in the Underlying Market.

BCR does not provide you with access to prices in the Underlying Market or market information in relation to the Underlying Market on our online trading platform. Accordingly, it is for you to access such information from other sources, and decide whether you wish to deal in the CFD with BCR or directly in the Underlying Reference Instrument in the Underlying Market.

BCR's prices for Precious Metals and Forex CFDs are based on the Interbank Rate prices of the constituent Underlying Reference Instrument, calculated by BCR by applying the BCR spread to the Interbank Rate.

BCR's prices for Commodity CFDs are based on the last traded price of the Underlying Reference Instrument, with the application of the BCR spread.

BCR's prices for Index CFDs are based on the price of the Underlying Reference Instrument, which is based on the Equity Index, and the application of the BCR spread.

2.14 Swap

CFD positions held after a specific time that is designated as the "end of the trading day" by BCR may cause a Swap Charge or Credit applied to the Client's account according to the total notional value of the positions and the relevant Swap rate. If a CFD position is settled before the end of the trading day, no Swap Charge or Credit will be paid or received.

2.15 Margin Obligations

When you open a CFD position with BCR you need to have sufficient Total Equity in your BCR trading account to satisfy the Margin Requirements for the relevant number of CFDs. When you enter into a CFD with BCR and while that transaction remains open you need to have sufficient Maintenance Margin deposited in your account to satisfy the Maintenance Margin amount for the relevant number of CFDs you hold. You should refer to the current Margin Requirements which are listed on the BCR website, thebcr.com.

Please refer to Section 3 of this Product Guide for more detailed information regarding your margin obligations to BCR, as well as a list of the Margin Requirements for CFDs at the date of this Product Guide. BCR may alter your Margin Requirements for various types of CFDs based on the discretions mentioned in Section 2.20 of this Product Guide.

2.16 Margin Call

If your open CFD positions move against you and you do not have enough Maintenance Margin to maintain your positions, your account will be placed on Margin Call and all positions will be triggered for liquidation or closing out by the Trading Platform at the next available price. BCR's Trading Platform will automatically liquidate all opened orders when client's Total Equity balance falls below 50% of the Initial Margin Requirement for open positions. The Margin Call process is entirely electronic.

BCR's Dealing Department will attempt to notify the client before a Margin Call occurs with a notification in the Mailbox function on the Trading Platform when the client's account equity is at or near 100% of the Initial Margin Requirement for open positions. Please note that while BCR will make every effort to notify you as soon as possible, we cannot guarantee that positions will not be liquidated in situations where market conditions are extremely volatile.

BCR recommends that you use the Trading Platform as the primary means of monitoring and managing your margin obligations. You are responsible for monitoring your account at all times. It is the Client's responsibility to actively monitor and manage their open positions, ensuring that they meet their Maintenance Margin Requirements. It is also the responsibility of the Client to ensure they are aware of any changes to the Margin Requirement or where Maintenance Margin is running low.

The Client may increase the amount of Maintenance Margin in their account by closing out one or more of their open positions or deposit additional funds into their account. If they choose to deposit additional funds, these additional funds must be cleared funds before will be available in the Client's trading account. These steps may not be necessary if there is an increase in the value of the Client's open positions due to price fluctuations.

2.17 Margin Requirement Adjustments

BCR may alter Margin Requirements of any CFD position at any time at its discretion. This will retroactively alter your existing Total Margin Requirement if you entered into a position before the adjustment. (For more information regarding BCR's discretion, please refer to Section 2.20 of this Product Guide.)

Changes in Margin Requirements will be announced in the Notices Section of BCR's website and via e-mail in advance of the change. A supplementary Product Guide will also be published.

- If the Client's equity is over \$100,000, the account's maximum leverage will be 1:100:

<i>Account Equity</i>	<i>Account Max Leverage</i>
<i>50,000 to 99,999</i>	<i>1:200</i>
<i>100,00 199,999</i>	<i>1:100</i>
<i>200,000 to 299,999</i>	<i>1:50</i>

300,000 to 399,999	1:25
500,000 to 999,999	1:20
1,000,000+	1:10

The leverage will be automatically adjusted according to the above conditions. BCR will not be responsible if the account's positions are automatically closed via Margin Call closed due to the above adjustment.

- Margin use is subject to the following terms:

<i>Used margin</i>	<i>Account Max leverage</i>
50,001 - 200,000	1:100
200,001 or above	1:50

The leverage will be automatically adjusted according to the above conditions. BCR will not be responsible if the account's positions are automatically closed via Margin Call closed due to the above adjustment.

2.18 Payments and Withdrawals

Clients may deposit funds by using the funding methods made available on the MyBCR Client Portal. All funds must be cleared funds before they can be made available for you to use in dealing in CFDs. BCR will not accept funds from any third-party.

You may withdraw money from your Account by sending to us a signed withdrawal request through the MyBCR Client Portal. If you do not wish to close your Account, you will need to maintain a minimum balance of USD \$50 or foreign currency equivalent.

Further, BCR may at its discretion withhold any payments if:

- open positions on your Account show unrealised losses and the withdrawal would result in the Account having insufficient fund to meet Margin Requirements;
- BCR reasonably considers that funds may be required to meet any current or future Margin Requirement on open positions;
- you have any contingent liability to BCR or to any of its associates in respect of any other Account you have opened with them;

- BCR reasonably determines that there is an unresolved dispute between you and BCR; and/or
- BCR considers it necessary or desirable to enable BCR to comply with regulatory/legal obligations.

BCR will not pay funds to any third-party account. Funds requested for withdrawal will only be paid to an account in the same name as the Account held with BCR.

2.19 Stop Out

If open CFD positions move against you and your Total Equity balance falls below your Maintenance Margin Requirement, which is 50% of Initial Margin for all open positions, your trading account will experience a Stop Out transaction.

When a Stop Out occurs, BCR's online Trading Platform automatically closes open positions in order to restore your Total Equity balance to the required Maintenance Margin. Clients will have all positions closed when Client's Total Equity falls below the Maintenance Margin Requirement.

The best way a Client can avoid a Stop Out is to practice their due diligence in monitoring their account activity and the performance of their open CFD positions, and deposit funds before the possibility of a Stop Out occurs. The Client can review his account balance and open positions on his online Trading Platform.

Additional Margin funds can be deposited into trading accounts via the funding instructions located under the Resources tab on our website thebcr.com. Please note that only funds that have deposited and confirmed (cleared funds) will be applied to account balances.

2.20 Discretions

BCR may exercise a variety of discretions in respect of your trading in CFDs. In exercising such discretions, BCR will have regard to its commercial objectives, which will include:

- Maintaining its reputation as a product issuer;
- Responding to competitive market forces;
- Managing all forms of risk including but not limited to operational risk and market risk.
- Complying with its legal obligations as a holder of an FSC license.

BCR exercises its discretion in a wide range of circumstances (extreme market volatility, natural disasters, hardware/platform failure, etc.) including where BCR changes its fees/rates, calculates a Currency Index and accepting to deal in CFDs with you. Where we increase fees/rates, we will issue a new or supplementary Product Guide. New information for other non-material changes will be placed on our website at cfds.thebcr.com. BCR at its discretion may quote different prices, and charge Rebates, Commissions, Finance Charges, Rollover Charges, and other charges at different rates, to different Clients. Clients will be quoted competitive market rates at all times taking into account the number of trades the Client executes, the volume of the trades, and the frequency of the trades. Again rates will at all times be competitive but discretion may allow for fees and charges to be reduced or waived.

BCR may also change the way a CFD price is calculated, change a Bid or Ask price, change Margin Requirements, place a Margin Call, close some or all of your positions, determine what a materially incorrect CFD price is, limit the size and number of your open positions, limit the size of your account balance, liquidate some or all of your open positions, and accept, amend, cancel or reject your order. In addition, when there is a trading halt over the underlying asset, or trading in the underlying asset has otherwise been suspended in accordance with the rules of the relevant market, you will not be able to open new positions on all affected instruments. Directors authorise management in regards to the adjustment of prices, Rebates, Commissions, charges, etc.

In the event that BCR has a reason to suspect that a Client has used or abused, or attempted to use or abuse, an abnormal trading method, including but not limited to any Expert Advisor, computer program, script or cloud service, BCR reserves the right, at its sole discretion, to deny, withhold or withdraw from a Client their eligibility to participate in BCR client trading promotions, even in cases where the client adhered to the terms and conditions set forth for specific BCR client trading promotions. If applicable, BCR reserves the right, at its sole discretion, to temporarily suspend or permanently close a client's BCR trading account due to the aforementioned abnormal trading activity. The use of management's discretion is reviewed on a regular basis. When you open an account with BCR you agree that we are not under any obligation to exercise any discretion in your interest or for your benefit. Where we exercise our discretions, BCR gives you written notice of our decision, where required by law.

2.21 Transactions Are Non-Transferrable

As each CFD you enter into with BCR is a transaction between you and us and is not traded on an exchange or market, you will not be able to transfer or assign the CFD to any other person.

2.22 Chart Price v. Market Watch Prices

The pricing displayed in the Trading Platform Chart Window and Tick Chart functions is based on the spread settings for BCR's Standard Account only. Chart Window and Tick Chart pricing cannot be changed to reflect the spread settings for Pro Accounts or other special spread arrangements. Pro Account spreads and other special spread arrangements are reflected in the pricing displayed in the Market Watch.

2.23 Swap-Free Accounts

Fees

Swap-Free Accounts incur no swaps or interest charges on overnight positions. Instead, the account holder is charged an administration fee that is deducted from the balance of the account.

If a Swap-Free Account holds positions after the end of the trading day, nominally 22:00 GMT (+1), then a fee will be deducted from the balance of the account. Please note, some products may be subject to adjustment fees without notice. Please check our website cfd.thebcr.com for latest fees on Swap-Free trades.

Abuse and Termination

Swap-Free accounts are to be used in good faith and, clients may not use the Swap-Free accounts to make profits from swaps or, not paying swaps. They should also note that they may not request the payment of Swap amounts that have been lost as a result of converting their real trading account(s) into one or more Swap-Free accounts for the period during which their real trading account(s) has/have been converted into one or more Swap-Free accounts.

BCR reserves the right to revoke a trading account's Swap-Free status without having to provide reasoning for this. If BCR detects that a Swap-Free account is being abused by taking advantage of not paying Swaps, in the form of, but not limited to: fraud, manipulation, cash-back arbitrage, carry trades, or other forms of deceitful or fraudulent activity with the usage of a Swap-Free account, then we reserve the right to take immediate action in the form of:

- revoking Swap-Free privileges to all live trading accounts that are under suspicion of exploitation;
- correction and recovery of accrued Swaps and related accrued interest expenses and/or costs pertaining to and all of the client's Swap-Free trading accounts for the period which the trading accounts were converted into Swap-Free status;
- termination of the trading account; and
- nullifying all trades carried out on the client's trading accounts and, cancelling any profits earned or losses incurred on such client's trading accounts.

2.24 Irregular/Illegal Trading Definitions and Practices

Irregular/Illegal trading definitions and practices include but are not limited to:

- Using one or more trading accounts to opening hedged transactions and setting the Limit price to hedge positions around economic data releases.
- Using one or more trading accounts for bilateral Stop Loss pending orders (Buy Stop Loss and Sell Stop Loss) around economic data releases.
- Using two or more trading accounts to open or close positions against each other, and hedging transactions in the form of hedging or locked positions.
- Trading accounts using the delay or leakage of trading platform data to make profits. Such trading accounts often open and close positions in a short period of time and exhibits abnormal trading volume changes in a short period of time.
- Extraordinary increases in trading volume and/or size of positions, particularly positions opened and closed in a short-term time frame.

- Using malicious software or plug-ins to affect the functionality of the trading platform.

The above does not represent the full definition of Irregular/Illegal trading. We will amend and adjust the relevant rules from time to time.

If BCR's Compliance Department suspects any irregular or illegal activity on any trading account, the transactions in question will be immediately determined as invalid or cancelled. In addition, the trading account's funds may be frozen, and there will be an investigation that may take up to 30 business days.

BCR reserves the right to close some or all transactions, limit the number of open positions, close some or all open positions, and accept, modify, cancel or reject orders. In the most cases, BCR reserves the right to close positions without the client's consent. As a result, the client may not be able to predict or control when CFD orders will be liquidated.

If it is confirmed that irregular/illegal trading has occurred, BCR has the right to terminate the trading account immediately, and return the balance of the account back to the Client, excluding any profits arising from irregular/illegal transactions. BCR retains the right of the final interpretation of what constitutes irregular and/or illegal trading.

3 TYPES OF CFDS

BCR offers Clients the following CFD products (detailed Contract Specifications are available on the website [cfds.thebcr.com](https://www.thebcr.com/cfds)).

Forex CFDs

Precious Metals CFDs

Commodity CFDs

Spot Index CFDs

Cryptocurrency CFDs

Share CFDs

Please note BCR reserves the right to widen or tighten spreads in response to trading conditions and market risk and may also alter your Margin Requirements for various types of CFDs based on the discretions mentioned in Section 2.20 of this PDS. The most current and comprehensive CFD contract specifications are continuously updated on our website.

3.1 Margin requirements

Margin requirements can periodically change to account for changes in market volatility and currency exchange rates. In addition to periodic updates that may take place each month, extreme market movements or event risk may necessitate unscheduled intra-month updates. Up-to-date margin requirements are displayed in the trading platform and our website.

3.2 Trading Hours

CFD trading hours are based on when their underlying reference markets are open. BCR CFDs will not be open for trading during holidays in which the reference markets are closed. You may also note that some CFDs have an intraday break in addition to a daily closing. During these times you will not be able to place stop and limit orders, close existing positions or open new ones. All trading functionalities will cease during intraday breaks, after the daily closing and upon the end of the week's close.

For CFD trading hours, please refer to the Trading section of our website. Please note that all hours are stipulated in GMT. Due to the observance of Daylight-Saving time, trading hours and break time are subject to change from time to time.

BCR aims to open and close markets as close to the posted trading hours as possible. However, the lack of liquidity at or around market open and close for any CFD instrument can impede execution and price delivery. BCR may delay market open or bring forward market close on specific instruments in an effort to protect clients from quoted prices or executions that are not representative of the true market price.

Since liquidity at, or around market open/close for any CFD instrument can be very thin, traders are advised to use extreme caution around market open and close and to utilize BCR's basic and advanced orders types to mitigate execution risk. Based on the illiquidity illustrated during these time periods, traders using market orders can experience slippage, or gapping in prices that can have material impact on your final execution price.

3.3 CFD Pricing

Unless otherwise specified in your written agreement or other written documents, BCR may rely on various third-party sources including but not limited to liquidity providers and determines the prices and spreads at which it offers to trade with you. The prices BCR offers might not be the best prices available and BCR may offer different prices to different clients. Please note that the CFD prices available on the trading platform may include BCR's markup.

3.4 Contract/Trade Size

BCR utilizes a 'lot based' trading system. Therefore, you are only able to trade in the 'Minimum Trade Size' or multiples thereof. Whenever a trade is opened, a tick or pip cost is associated with each lot to provide precise profit and loss calculations in real time. The tick or pip cost associated with each instrument automatically converts your profit and loss into the currency of your account, therefore, negating any currency fluctuation risk.

3.5 Pip Cost

As profit and loss is converted into the account currency, a pip cost is associated with each product. For example, if the trading account is denominated in USD then all of the profit and loss will be calculated in USD. If you traded the UK 100 (which is priced in GBP), BCR shall automatically convert profit and loss into USD. The PIP cost details the conversion rate, which, in this case

would be the GBP/USD exchange rate. If 1 lot of the UK 100 was being traded, and if the GBP/USD exchange rate was 1.5300, then the pip cost would be 0.1530 converting all profit/loss from the UK100 trade into USD. The pip cost on display in the Trade Station shows the cost per point for a single contract traded.

3.6 Spread

The spreads on these BCR's CFDs are variable and will change as a result of market liquidity and volatility. Spreads are displayed on the trading platforms. You can also refer to our website for more information about spread costs.

3.7 Financing Costs

Costs of carry and dividends make up the overnight credits/debits. The value of these two variables is independent of one another. The overall credit/debit that is applied to your account will depend on the size of the open trade. You can also refer to our website for more information about Financing Costs.

3.8 Finance Charges

Interest rates are a factor in any market. BCR's daily interest debit or credit amounts (hereafter "rollover" or "swap") applied to positions held past 22:00 GMT US Standard Time, and are based on the total face value of the position. Each day, the rollover amounts per lot are shown transparently in the Specifications menu of the trading platform. Positions that are open at the close of business on Wednesday will incur 3-day rollover. Note that the financing markup on CFDs can vary and be adjusted from time to time. To avoid rollover, you can close your position before 22:00 GMT US Standard Time and the charge would not apply.

3.9 Dividends

Clients are not entitled to dividend adjustments or yields on any CFDs traded with BCR.

3.10 Expiration

All Spot CFD positions will remain open until they are closed by the client or the position is liquidated due to insufficient margin to support the open position. For Futures contracts, the Expiration Dates of contracts depend on the instrument you are trading. Upcoming CFD Expiration Dates are posted on our website.

4 FEES AND CHARGES

Fees and charges when dealing in CFDs may incorporate any or all of the following:

- Spread Costs;
- Commissions CFD trades executed;
- Rebates on CFD trades executed;
- Margin adjustments;
- Swap Charges at BCR's Swap Rates;
- Administration Fees for Swap-Free Accounts;
- Financing Charges on CFDs;
- Exchange Fees;
- Administration Charges.

Fees and charges may change from time to time and in some cases will differ according to whether you are an Australian Client or a foreign Client.

4.1 Spread Costs

The spread is the difference between the buy (ask) and sell (bid) price quoted. Spreads are variable and are subject to delay. BCR incorporates its own mark up to the prices of Underlying Asset displayed on the Trading Platform. For example, if the instrument is trading at 50, our Ask price (the price at which you can buy) might be 51 and our bid price (the price at which you can sell) might be 49. At any time, you may view the Market Watch window on Trading Platform for the current spreads.

4.2 Commissions on CFD Trades

How is Commission charged?

Commission will be debited from your Account after a CFD order is executed. All Commissions are charged in the currency in which the instrument is denominated. Commission charges are viewable in your account statement at any given time.

Can the Commission change?

You should note that BCR may change its Commission structure from time to time in which case a new or supplementary PDS will be issued or made available.

What Commission is charged on CFDs?

Commissions on CFD Trades –There is a commission charged on CFD trades on the USD/CNH instrument and Share CFD trades. This fee is a flat fee per lot that has been determined at our discretion. The fee is \$50 USD / AUD per lot for USD/CNH trades and \$20 USD / AUD per lot for Share trades.

Commissions on Share CFD Trades –There is a commission charged on Share CFD trades. This fee is a flat fee per lot that has been determined at our discretion. The fee is \$20 per lot for Share CFD trades. BCR may offer a Client a different Commission rate to those outlined above at its discretion (for example, when a Client trades a certain volume of CFDs). (For more information regarding BCR’s discretion, please refer to Section 2.20 of this PDS.)

4.3 Mark-Up

A Referral Party may be compensated for introducing a client to BCR. Such compensation may be on a per trade basis. Such compensation from the Client to a Referral Party may require the Client to incur a Mark-Up, above and beyond the ordinary spread generally provided by BCR. Clients using the services of a BCR will be required to fill out an acknowledgement form which will describe all additional rebates, fees and Mark-Ups. BCR will not charge any rebates, fees and Mark-Ups without the Client’s express consent. Rebates, fees and Mark-Ups debited from your Account as soon as a trade is executed. Rebates, fees and Mark-Ups charges are viewable in your Account statement at any given points in time.

4.4 Rebates

Clients understands and acknowledge that BCR may compensate Referral Parties for introducing Clients to BCR and that such compensation may be on a per-trade basis or other basis. Generally, BCR’s compensation to Referral Parties for introducing Clients ranges from 0.1 pip to 2.5 pips per round-turn trade and is taken from the Client’s transaction costs as a part of BCR’s Mark-Up.

If you have been introduced to BCR by a third-party and have signed an agreement with this third-party for the payment of Rebates, Mark-Ups, and/or other remuneration (“Rebates”) in respect of such introduction and related services provided by the third-party, you authorise us to deduct any Rebates payable by you to the third-party from any money held by us in respect to your account and pay these amounts to the third-party on your behalf. We will notify you in advance of the basis of calculating deductions.

Any deductions will be made inclusive of all taxes, duties or levies, however designated or computed, including but not limited to value added taxes (or similar). It is your responsibility to ensure that there are sufficient funds in your Account to pay any Rebates due to the third-party in full.

We reserve the right, at any time and without notice to you, to cease to facilitate the payment of, or make deductions in respect of, the Rebates. Where we cease to facilitate or make deductions in respect of the Rebates, any outstanding Rebates payable must be agreed and settled directly between you and the third-party.

You may withdraw or seek to amend the authorisation given to us for us to facilitate or make deductions in respect of the Rebates on your behalf, by giving us at least one (1) business days’ notice in writing.

4.5 Swap Charges

You may pay a Swap Charge, which is calculated according to the applicable rate in the Interbank markets (Libor Rate) according to the duration of the period of Rollover and the Spread (Swap Rate). These Swap Rates are calculated on an ongoing basis by BCR.

For the latest Swap rates please see the Trading Platform. To view rates, select:

- View > Market Watch
- Then Right Click on the Market Watch and select Symbols
- Then choose the CFD Product you wish to check and select Properties.

4.6 Swap-Free Account Fees

Instead of interest, BCR charges an Administration Fee for Swap-Free accounts. The Fees are determined by BCR and are subject to increase or decrease upon BCR's sole discretion. Please check cfd.thebcr.com for a list of our latest Administration Fees.

The Administration Fees will be charged to the account per side or round-turn lot, depending on the account type and/or pricing model, regardless of whether the position would have been subject to Swap fees. In addition, please be advised that any and all accounts in the name of the account holder, will be subject to the Terms and Conditions of your Swap-Free Account. Any abuse of the Swap-Free Account shall render it void, and the said account(s) will become subject to being charged the greater of Administration Fees charged for all lots traded, or Swap fees that would have been charged to the account.

Administration Fees on all account types are subject to change at any time. BCR reserves the right to change the Administration Fees or to revoke the Swap-Free option on the account in its sole discretion at any time. (For more information regarding BCR's discretion, please refer to Section 2.20 of this PDS.) Corporate accounts and Joint accounts are not eligible for the Swap-Free option.

4.7 Administrative Charges

All charges are inclusive of GST (where applicable). Administrative Charges are subject to change at BCR's Discretion. (For more information regarding BCR's discretion, please refer to Section 2.20 of this PDS.)

Telegraphic Transfers or "Wire" Fees

BCR does not charge a fee in order to setup your Account or to deposit funds but there is an administrative charge in order to withdraw funds from your Account. Wire request fees are below:

Withdrawal of Money from Your Account

You may withdraw money from your Account by sending to us a signed withdrawal request through the MyBCR Client Portal. If you do not wish to close your Account, you will need to maintain a minimum balance of USD \$100 or foreign currency equivalent.

Further, BCR may at its discretion withhold any payments if:

- open positions on your Account show unrealised losses and the withdrawal would result in the Account having insufficient fund to meet Margin Requirements;
- BCR reasonably considers that funds may be required to meet any current or future Margin Requirement on open positions;
- you have any contingent liability to BCR or to any of its associates in respect of any other Account you have opened with them;
- BCR reasonably determines that there is an unresolved dispute between you and BCR; and/or
- BCR considers it necessary or desirable to enable BCR to comply with regulatory/legal obligations.

BCR will not pay funds to any third-party account. Funds requested for withdrawal will only be paid to an account in the same name as the Account held with BCR.

Withdrawal Fees

CCY	Domestic Payments¹	International Payments	Credit/Debit Card	EFT	Skrill	UnionPay²
USD	USD \$25	USD \$40	No Charge	N/A	No Charge	Varies
AUD	AUD \$25	AUD \$60	No Charge	N/A	No Charge	varies

Electronic Fund Transfers

BCR does not charge a fee for Electronic Fund Transfers for Australian residents.

Credit Card Fees

¹ Domestic wire fees apply when the client's beneficiary bank is located in Australia.

² UnionPay fees are disclosed at the time of withdrawal.

BCR does not charge a fee for credit card deposit or withdrawal transactions.

Credit Card Funding Processing Time

Credit Card deposits made by BCR clients are processed by a third-party credit card transaction processor. Pursuant to regulatory requirements, credit card transactions made may require up to 1-2 business days to be credited to your BCR trading account. However, please note that in some cases, delays in processing may occur which may result in longer processing times.

Credit Card Verification

All credit card deposits are subject to approval. Deposit limits and other restrictions apply. Initial deposits made with a credit card upon request may require a recent statement or a copy of the card to confirm ownership. The cardholder's first and last name, as well as the last four digits of the card, must be legible in order for the statement/card to be acceptable. Please DO NOT send funds to BCR using a Prepaid or Gift Card. Deposits received in this manner will be returned to the originating card.

Minimum Credit Card Deposit

The minimum deposit for use of our online system is \$100 USD / \$150 AUD.

Credit Card Withdrawal Restrictions

Funds deposited via credit card are eligible for withdrawal only after 30 business days from date of deposit. Please note that if a client opens and funds an account with BCR, and closes the account without initiating trade activity, the Client will be liable for all transaction fees accrued in the process of remitting funds.

No Third-Party Payments

BCR does not accept funds for any trading account via a third-party. We can neither guarantee the receipt, nor the return of such payments. Please keep in mind that restrictions on third-party payments are set by banks and Australian authorities, which have developed extensive procedures, regulations, and laws to stop the transfer of illegal funds, commonly known as money laundering.

Deposit Fees

Funding Option	Fee
Bank Wire Transfer	No Charge
Credit / Debit Card	No Charge
BPAY	No Charge
Skrill	No Charge
Union Pay	No Charge

Note: When depositing funds by domestic/international wire, debit/credit cards and/or through a transaction processing service, you may be subject to external charges charged by your bank(s)/intermediary bank(s)/card issuer(s)/payment services provider(s) and/or transaction processing service(s) including but not limited to international transaction fees, currency conversion fees and/or transaction processing fees.

Inactivity Fee

You will be charged an Inactivity Fee for a dormant account that has had no deposits for opened positions for three (3) months. The Fee will be equal to the lesser of 50.00 units of the currency in which your account is denominated or the remaining balance in your account. If you are charged with the Inactivity Fee and your account balance becomes zero (0) after the Inactivity Fee is charged, your account may be subject to closure.

5 SIGNIFICANT RISKS INVOLVED IN DEALING CFDS WITH BCR

Carefully consider whether dealing in CFDs is appropriate for you in the light of your financial circumstances. In deciding whether or not you wish to become involved in dealing in CFDs with BCR, you should be aware CFDs are speculative products that are highly leveraged and carry significantly greater risk than non-g geared investments (such as share trading), and you could lose large amounts of money. You may sustain losses in excess of the money you initially deposited and also in excess of the Margin required to establish and maintain a CFD position with BCR. A negative balance may occur when a Price Gap occurs before a Stop Out is executed, thus resulting in a negative account balance.

Make sure you have fully read and understand the Product Guide and other BCR legal documents before considering opening an account with BCR. It is advisable to seek independent financial, legal, taxation, and other professional advice if necessary.

5.1 Trading Off-Exchange

CFD contracts traded with BCR are done so 'off-exchange', meaning they are not traded on a licensed market, and are not protected by the rules and laws that govern a traditional regulated exchange.

5.2 BCR as a Market Maker

As BCR issues the CFDs, you are exposed to financial and business risks, including credit risk, associated with dealing with BCR. That is, if BCR were to become insolvent it may be unable to meet its obligations to you. In addition, if BCR were to become insolvent, Clients would become unsecured creditors of BCR.

BCR has risk management and compliance systems in place to manage its risks including but not limited to financial, operational and credit risks. Client funds are held with Authorised Deposit-taking Institutions. BCR has policies for monitoring client positions, margin calls, and liquidations.

BCR maintains a written policy to ensure it maintains adequate financial resources and complies with the financial requirements of its FSC License. The steps that are taken to ensure this include:

- Performing adjusted surplus liquid funds calculations, ensuring that we meet the minimum liquid capital requirement set by FSC; and
- Performing a daily client equity calculation, ensuring that we hold adequate cash in our client accounts in order to meet our obligations to the client. All client cash is maintained in fully segregated trust accounts, separated from BCR's operating funds.

BCR will transfer monies owed to clients (which may include client gains) on a weekly basis to the segregated client trust accounts from BCR's company offset account.

5.3 BCR as a Counterparty

BCR acts as counterparty in all positions opened by Clients and, therefore, acts as the Buyer when a Client sells and the Seller when Client buys. As a result, BCR's interest may conflict with the Client's interest. Unless otherwise specified in this Product Guide or other written documents, BCR establishes the prices at which it offers to trade with the Client, which may differ from the actual trading price of the Underlying Reference Instrument on the market.

The prices BCR offers might not be the best prices available and BCR may offer different prices to different Clients. If BCR elects not to cover its own trading exposure, then Clients should be aware that BCR may generate more revenue if the market goes against the Client.

BCR hedges its trading exposure through internal hedging of client positions. BCR's risk management processes dictate that, if internal hedging does not sufficiently mitigate BCR's exposure, then offsetting positions will be opened in hedging accounts BCR maintains at another CFD market maker which holds an FSC License.

Before entering a relationship with a new hedging counterparty BCR undertakes a due diligence process. This process will include a review of a number of key factors that relate to the risk of dealing with the counterparty. These include the counterparty's credit rating, reputation, market presence, funding arrangements, stock availability, Trading Platforms, reporting processes and fees and charges.

BCR keeps a policy to ensure it maintains adequate financial resources and complies with the financial requirements of its FSC Licence. The steps that are taken to ensure this include performing a daily client equity profit/loss calculation, ensuring that we hold adequate cash in our client trust account in order to meet our obligations to the client. All client cash is maintained in fully segregated trust accounts separate from BCR's company operating accounts. BCR will transfer monies owed to clients (which may include client gains) to the segregated trust account (weekly), from company accounts that are solely used to operating cash account.

5.4 BCR's Discretions

In order to preserve its financial integrity, BCR reserves the right to exercise several discretions in the event of certain circumstances. For more information regarding these discretions and circumstances, please refer to Section 2.20 of this Product Guide, where more detailed information is available.

5.5 Volatile Derivative Markets

Derivative Markets can be very volatile, and Clients should be aware that prices on CFDs instruments may fluctuate rapidly over wide ranges. Prices depend on a number of factors including interest rates, supply and demand, and government actions. Clients should keep in mind that during such volatile market conditions Stop-Loss orders may not be honored at the price requested by the Client. It is possible that the market may "skip" the Stop-Loss order price due to a significant market event. (Refer to 8.6 for more information)

If trading in Underlying Markets is affected by a Force Majeure event, BCR may use its discretion to suspend the opening and closing of position, limit the size of positions, or refuse orders to establish new positions. These measures would be implemented to limit the risk of illiquidity or over exposure, and may result in a loss to the Client. (For more information regarding BCR's discretion, please refer to Section 2.20 of this Product Guide.)

5.6 Leverage

You should be aware that trading in levered CFDs offered by BCR is one of the riskiest forms of investment available in the financial markets and may not be suitable for all investors. In deciding whether or not you wish to become involved in dealing in CFDs with BCR you should be aware that:

- CFDs are speculative products that are highly leveraged and carry significantly greater risk than non-g geared investment products such as share trading and you could lose large amounts of money. You may sustain losses in excess of the Margin Requirement needed to establish and maintain a CFD with BCR.
- CFD trading carries a high degree of risk, and may not be suitable for all investors. The high degree of leverage can work against you as well as for you. Before deciding to trade CFDs you should carefully consider your investment objectives, level of experience, and risk appetite. The possibility exists that you could sustain a loss of some or all of your initial investment or even more in extreme circumstances (such as Gapping underlying markets) and therefore, you should not invest money that you cannot afford to lose. You should be aware of all the risks associated with trading CFDs, and seek advice from an independent financial advisor if you have any doubts.

Leverage levels are chosen at the time of account opening. Account leverage settings can be viewed on the Trading Platform.

5.7 Margin Requirements

BCR may alter Margin Requirements of any CFD position at any time at its discretion. Margin requirements can periodically change to account for changes in market volatility and currency exchange rates. This will retroactively alter your existing Total Margin Requirement if you entered into a position before the adjustment. (For more information regarding BCR's discretion, please refer to Section 2.20 of this PDS.)

Margin Requirements listed in this PDS are for trading accounts that utilise 200:1 leverage unless specified otherwise. Changes in Margin Requirements will be announced in the Notices Section of BCR's website and via e-mail in advance of the change.

You are fully responsible for monitoring your account at all times. BCR will notify you via email when your margin level is close to receiving a Margin Call. Whilst BCR makes every effort to notify you as soon as possible, email notification is not sent in real time. So you may not always receive email notification prior to liquidation. This is why BCR recommends that you use the trading platform as a primary means of monitoring and managing your open positions and obligations. Margin calls are triggered when your usable margin reaches zero. This occurs when your floating losses reduce your account equity to a level that is less than or equal to your margin requirement. Therefore, the result of any margin call is subsequent liquidation unless otherwise specified.

5.8 Interest Rate Fluctuations

The interest rate that Clients receive or pay in relation to their balance can be affected by fluctuations in the interest rate specified by BCR for the currency in which their account is denominated.

5.9 Loss Caused by the Spread

Because of the difference between the buying and selling price of a CFD, the relevant CFD price must move favorably before you can break even. In other words, if the CFD price does not move at all and you close your position, you will make a loss to the extent of the Spread between the Bid/Ask Price and of any charges which have been charged. Furthermore, the Spread between the Bid/Ask prices may be larger at the time you close out the position than it was at the time you opened it.

5.10 Systems Risk

BCR's electronic trading system may differ not only from trading in an Open-Outcry Market but also from trading on other electronic trading systems. When a Client opens positions on BCR's electronic trading system, they will be exposed to risks associated with the system, including but not limited to the failure of hardware, software, price feeds, connectivity with our clearing partners, and connectivity with the Internet. The result of any system failure may be that the Client's order is either not executed according to the Client's instructions, not executed at all, or the order may be rescinded or reversed. Clients receiving a disruption to the Trading Platform must call the dealing desk in order to open/close positions. In the event of a disruption that occurs on the BCR side, you may be unable to trade in a CFD offered by BCR when you wish and you may suffer a financial loss or opportunity loss as a result.

Since BCR does not control the configuration of a Client's computer or reliability of their internet connection, the company cannot be responsible for communication failures, distortions or delays when trading online. BCR does not accept or bear any liability whatsoever in relation to the operation of the Trading Platform, except to the extent that it is caused by fraud or dishonesty on the part of BCR or its employees, agents or representatives.

Trading Platform Closed

Due to the dynamic nature of the financial markets, it is possible that the value of your open positions will change while the trading function of the Trading Platform is closed. In this case, you will not be able to trade in a CFD such as open a new transaction or close out an open transaction until the trading function re-opens. You may suffer a financial loss or opportunity loss as a result.

5.11 Regulatory Changes

Change in taxation and other laws, government, fiscal, monetary and regulatory policies may have an adverse effect on Clients' dealings with BCR, such as the ability to open an account with BCR, trade activity/volume, the acceptance of certain Client deposits, etc.

5.12 Stop-Loss Orders

BCR has a risk management framework within the software supporting the BCR Trader which attempts to limit your potential loss to the amount of money you have deposited into your trading account. However, if you have open positions with us your potential loss can be substantial and is not limited to any amount.

BCR recommends that you do not risk money that you are not in a position to lose and that you implement risk mitigation techniques, such as the use of stop loss orders. Stop loss orders assist you in managing your risk by preventing your account from declining below what you are prepared to lose. This type of order is designed to automatically close some or all of your open positions at the best available price once a certain price is reached. A stop loss order can only be set at a price less favorable than the current price.

Please note that your stop loss order may be filled at a price inferior to those at which they were originally placed. BCR will execute a stop loss order once the offer/bid price has reached the stop-loss order price, or the price offered by BCR on the BCR Trader platform has traded at or through the level at which the stop loss order was placed.

In some market conditions, the price offered by BCR on the BCR Trader platform will gap through your specified price, and your stop loss order will be executed at the next available price. Due to the above factors, BCR does not guarantee that your stop loss order will be executed at the same price you requested.

5.13 Execution Risk

Slippage - BCR aims to provide you with the best pricing available and to get all orders filled at the requested rate. However, there are times when, due to an increase in volatility or volume, orders may be subject to what is referred to as “slippage”. This most commonly occurs during fundamental news events or Gapping in underlying markets. The volatility in the market may create conditions where orders are difficult to execute, since the price might be many pips away due to the extreme market movement or Gapping. Execution is subject to available liquidity at any and all price levels. Although you may be looking to execute at a certain price, the market may have moved significantly or liquidity exhausted, in which instance your order would be filled at the next best price or the fair market value.

Execution Delay - A delay in execution may occur for various reasons, such as technical issues with your internet connection to the BCR servers, which may result in hanging orders. The Trading Platform on your computer may not be maintaining a constant connection with the BCR servers due to a lack of signal strength from a wireless or dialup connection. A disturbance in the connection path can sometimes interrupt the signal, and disable the Trading Platform, causing delays in transmission of data between the Trading Platform and BCR’s servers.

Reset Orders – Market volatility creates conditions that make it difficult to execute orders at the given price due to an extremely high volume of orders and/or available liquidity and therefore may be reset. By the time orders are able to be executed, the Bid/Offer price at which BCR (or its counterparty) is willing to take a position may be several pips away. For Limit Orders, the order would be rejected and reset until the order can be filled.

Hanging Orders - During periods of high volume, hanging orders may occur. This is a condition where an order is not instantly executed. Generally, a Hanging Order is pending review by the Dealing Desk. During periods of heavy trading volume, it is possible that a queue of orders will form. That increase in incoming orders may sometimes create conditions where there is a delay in confirming certain orders.

Greyed Out Pricing - Greyed out pricing is a condition that occurs when there is not a high level of market making activity for particular instruments and liquidity therefore decreases. BCR does not intentionally “grey out” prices; however, at times, a severe increase in the difference of the spread may occur due to a loss of connectivity with a provider or due to an announcement that has a dramatic effect on the market that limits liquidity. Such greying out of prices or increased spreads may result in margin calls on a traders account. When an order is placed on an instrument affected by greyed out prices, the P/L will temporarily flash to zero until the pair has a tradable price and the system can calculate the P/L balance.

5.14 Liquidation

BCR has the right to close out CFD positions without your agreement, in a number of circumstances. Accordingly, you may not be able to anticipate or control the time at which a CFD position is closed out.

For instance, our trading system will automatically place a liquidation order for all of a Client’s open position(s) when their Total Equity balance falls below 50% of the Initial Margin required for all open positions. The Client confirms when they sign the Client Agreement that they acknowledge and understand that BCR has the right to close out Client positions in this instance.

Derivative Markets can be volatile, and Clients should be aware that prices on CFD instruments may fluctuate rapidly over wide ranges. Prices depend on a number of factors, including interest rates, supply and demand, and government actions. Clients should keep in mind that during such volatile market conditions Stop Loss orders may not be honored at the price requested by the Client. Due to a significant market event, the Stop Loss order may be executed at a price close to the client’s requested price.

5.15 Mobile Trading

BCR will make its best efforts to fulfill your trade requests made via the MetaTrader 4 mobile software. However, trading CFDs online with a mobile device, regardless of how convenient or efficient, does carry inherent risks. The risks associated with utilising a mobile-enabled, Internet-based Trading Platform include, but are not limited to, the failure of hardware, software, and Internet connection.

Since BCR does not control all factors in successfully executing trades using the MetaTrader 4 mobile platform, including but not limited to reception or routing of orders via the Internet and configuration of your mobile equipment or reliability of its connection, we cannot be responsible for communication failures, distortions, or delays when trading via the MetaTrader 4 mobile software. Clients should always be ready to utilise another system to trade in case of any unexpected failures.

Client agrees to take on the responsibility to learn how to properly use the software and agree to take full responsibility for all consequences of using this software, including but not limited to trades opened and closed prematurely and incorrect orders being executed.

6 TRADING PLATFORM ORDER TYPES

When you request to place one of the types of orders described in this Section, BCR has absolute discretion over whether or not to accept or execute any such request. (For more information regarding BCR's discretion, please refer to Section 2.20 of this Product Guide.)

6.1 Market Order

A Market Order is a commitment to BCR by the Client to buy or sell a CFD contract at the current price. Execution of this order results in the opening of a trade position. CFDs are either bought at the Ask price and/or sold at the Bid price. Stop Loss and Take Profit orders (described below) can be attached to a Market Order. Execution mode of Market Orders depends on CFDs traded.

6.2 Pending Order

A Pending Order is a commitment by the Client to BCR to buy or sell a CFD contract at a pre-defined price in the future. This type of orders is used for opening of a trade position provided the future quotes reach the pre-defined level. There are four types of pending orders available in the terminal:

6.2.1 Buy Limit

A Buy Limit Order is executed provided the future 'Ask' price is equal to the pre-defined value. A Buy Limit Order is only valid if the current price level is higher than the value of the Placed Order. Orders of this type are usually placed in anticipation of the CFD price, having fallen to a certain level, will increase.

6.2.2 Buy Stop

A Buy Stop Order is executed provided the future 'Ask' price is equal to the pre-defined value. A Buy Stop Order is only valid if the current price level is lower than the value of the Placed Order. Orders of this type are usually placed in anticipation of the CFD price, having reached a certain level, will keep on increasing.

6.2.3 Sell Limit

A Sell Limit Order is executed provided the future 'Bid' price is equal to the pre-defined value. A Sell Limit Order is only valid if the current price level is lower than the value of the Placed Order. Orders of this type are usually placed in anticipation of the CFD price, having increased to a certain level, will fall.

6.2.4 Sell Stop

A Sell Stop Order is executed provided the future 'Bid' price is equal to the pre-defined value. A Sell Stop Order is only valid if the current price level is higher than the value of the Placed Order. Orders of this type are usually placed in anticipation of the CFD price, having reached a certain level, will keep on falling.

6.3 Take Profit

The Take Profit Order is intended for taking profit on an order when the CFD price has reached a certain level. Execution of this order results in the closing of the position. It is always connected to an Open Position or a Pending Order. The order can be requested only together with a Market or a Pending Order. The Trading Platform checks the Bid price of long positions for the meeting of this order provision, as it does with the Ask price for short positions.

6.4 Stop Loss

This order is used for minimising losses if the CFD price has started to move in an unprofitable direction. If the CFD price reaches this level, the position will be closed automatically. Such orders are always connected to an Open Position or a Pending Order. The Client can place them only with a Market or a Pending Order. The Trading Platform checks the Bid price of long positions for the meeting of this order provision, as it does with the Ask price for short positions. To automate a Stop Loss Order following the price, one can use the Trailing Stop Order.

6.5 Trailing Stop

A Stop Loss Order is intended to reduce losses when the CFD price moves in an unprofitable direction. If the position becomes profitable, A Stop Loss Order can be manually shifted to a break-even level. To automate this process, a Trailing Stop can be utilised. This tool is especially useful when a CFD price moves strongly in the same direction or if the Client does not wish to monitor the market continuously.

A Trailing Stop is always attached to an Open Position. To set a Trailing Stop, right-click on the Open Position in the 'Terminal' window and highlight 'Trailing Stop'. Then select the desirable value of distance between the Stop Loss level and the current price in the list provided (drop-down list). Only one Trailing Stop can be set for each Open Position.

After the Trailing Stop is set, at incoming of new quotes, the Terminal checks whether the Open Position is profitable. As soon as profit in points becomes equal to or higher than the specified level, a command to place the Stop Loss order will be given automatically. The order level is set at the specified distance from the current price. Further, if the price changes in the more profitable direction, the Trailing Stop will make the Stop Loss level follow the price automatically, but if profitability of the position falls, the order will no longer be modified. Thus, the profit of the trade position is fixed automatically. After each automatic Stop Loss order modification, a record will be made in the accounts Journal.

A Trailing Stop can be disabled by setting 'None' in managing menu. Trailing Stops of all open positions and pending orders will be disabled if the 'Delete All' command of the same menu has been executed.

7 DISPUTE RESOLUTION

7.1 Internal Procedures

We are required by law to comply with a complaints resolution process. Upon receipt of a dispute, BCR will make every effort to resolve the issue in the most courteous and expeditious manner possible. If BCR Customer Service Representatives cannot resolve the Client's dispute after investigating the matter and discussing the issue with the Client, then the dispute must be referred in writing to a senior manager of BCR.

Steps to Submit a Dispute:

1. If a dispute is conveyed verbally to a BCR Customer Service Representative ("CSR"), the CSR will try to resolve the problem with the Client.
2. If the Client is not satisfied with the CSR's resolution, the Client can submit their dispute in writing to BCR Management.

After receiving the written dispute, BCR Management will take the following action:

3. Within one (1) business days of receiving the dispute, Management will send the Client written acknowledgement of receipt and an estimated time in which BCR will formally respond to the dispute.
4. Management will investigate the issue and circumstances surrounding the dispute.

No later than 30 calendar days following receipt of the dispute, BCR Management will:

5. Notify the Client in writing of the decision reached by Management concerning the Client's dispute.
6. Provide the Client with written reasons for Management's decision.
7. Provide the Client with options, if any, available after the resolution of the dispute.
8. Advise the Client where they can go to further their dispute.

If the dispute is not resolved within 30 calendar days following BCR's receipt of the dispute, Management will inform the Client of the reasons for the delay.

7.2 Compensation Arrangements

BCR has professional indemnity insurance arrangements in place which satisfies the requirements for compensation arrangements under the Regulatory Code 2009. These arrangements are in place to compensate individuals who suffer loss or damage as a result of a breach of BCR's obligations. Our professional indemnity insurance takes into account the nature and volume of our business, the number of clients and types of clients we have, our representatives and the maximum potential extent of liability. Our Professional Indemnity Insurance also covers a claim in relation to the conduct of representatives and employees who no longer work for us but who did at the relevant time.

8 OTHER CONSIDERATIONS

8.1 User Agreement

This Agreement describes the terms, conditions and risks applicable to your use of our services available under the domain and sub-domains of cfd.thebcr.com (the "website"). Before entering into an agreement with BCR, Clients read and accept the terms and conditions discussed in this Agreement without change or addendum.

Nothing in this Agreement will exclude or restrict any duty or liability owed by us to you under the Governing Legislation and if there is any conflict between this Agreement and the Governing Legislation, the Governing Legislation will prevail.

This Agreement is effective when new Clients sign the Client Agreement, thereby acknowledging they have read all materials deemed necessary by BCR prior to opening an account which includes, but not limited to, this Product Guide.

In the event that any information contained in the Product Guide becomes inaccurate or out of date or if there occurs a material change in any of the matters specified in the Product Guide or if there occurs any significant event that affects the matters so specified we will issue a Supplemental Product Guide or a new Product Guide in accordance with the rules and regulations of the of the FSC. You agree that we may provide you with any such Supplemental Product Guide or new Product Guide by publishing it on our website(s) and that it is your responsibility to consult our website(s) prior to placing any transaction with us. In addition we may, at our discretion, send any Supplemental Product Guide or new Product Guide to you by email or by post.

If you do not agree to be bound by the terms and conditions of this Agreement, immediately discontinue use of or access to BCR's products and services.

8.2 Services

The Client agrees that in respect of execution-only dealing you rely on your own judgment in opening, closing, or refraining from opening or closing a transaction with BCR and that in respect of both execution only and advisory dealing we will not, in the absence of fraud, willful default or negligence be liable for any losses (including, without limitation, indirect or consequential losses or loss of opportunity or profits arising from any failure by you to make any anticipated profits), costs, expenses or damages suffered by you arising from any inaccuracy or mistake in any information or advice, or unsuitability of any advice, given to you, including without limitation, information or advice relating to any of your transactions with us. You acknowledge and agree that if, in any given circumstance, we do not positively offer any advice or recommend that you take any action in relation to any transaction, that does not imply that we are advising you not to take such action (or any action at all) in relation to that transaction.

Subject to our right to void or close any transaction in the specific circumstances set out in this Agreement, any transaction opened by you following such inaccuracy or mistake will nonetheless remain valid and binding in all respects on both you and us.

Before you begin to trade with us, we will take all reasonable steps to provide you with a clear explanation of all commission, rebates, spreads, fees, funding and other charges for which you will be liable. These charges will affect your trading net profits (if any) or increase your losses.

8.3 Eligibility

BCR's products and services are only available to Clients who understand the nature and risks involved in CFD trading that are disclosed in this Product Guide. Before opening a Trading Account with BCR, Clients should have sufficient experience in trading off-exchange CFD products so that they may fulfill their obligations set forth in this Product Guide and the other BCR legal documents. Before a Trading Account is opened, Clients must sign a statement declaring that they have fully read the Product Guide and other BCR legal documents and understand the contents of these publications fully. This statement is a part of the Client Agreement.

The entry into any contract or transaction by BCR does not mean and should not be taken to mean that BCR recommends or concurs with the merits of the contract or transaction or that the contract or transaction is suitable for you. Without limiting the foregoing, BCR reserves the right to refuse and/or cancel services to anyone at its own discretion. (For more information regarding BCR's discretion, please refer to Section 2.20 of this Product Guide.)

Clients should also have a good understanding of the general knowledge involved in trading off-exchange derivatives on an online Trading Platform. BCR urges Clients to consult independent legal and financial council before opening a Trading Account with BCR. Clients must be 18 years of age before they can open a Trading Account with BCR or utilise the information contained on our website.

8.4 Transactions

We have no obligation to accept, or to execute or cancel, all or any part of a Transaction that you seek to execute or cancel through BCR Trading Platform. Without limitation of the foregoing, we have no responsibility for transmissions that are inaccurate or not received by us, and we may execute any Transaction on the terms actually received by us.

You authorise us to act on any instruction given or appearing to be given by you using online Trading Platform or through the Dealing Department. We are not obliged to act on any trading instructions, or to execute or otherwise enter into any particular Transaction, and need not give any reasons for declining to do so. Unless we agree otherwise with you, you will have no right to amend or revoke any trading instructions once received by us. You will be responsible for the genuineness and accuracy, both as to content and form, of any trading instructions received by us. You acknowledge that in the event of erroneous prices or volumes we will have a right to void the Transaction and such a Transaction will not be binding on us.

You acknowledge we have the right, unilaterally and with immediate effect, to suspend or terminate (at any time, with or without cause or prior notice) all or any part of the BCR Trading Platform, or your access to the BCR Trading Platform, to change the nature, composition or availability of the BCR Trading Platform, or to change the limits we set on the trading you may conduct through the BCR Trading Platform.

All prices shown on the BCR Trading Platform are indicative and are subject to constant change.

Where we grant you access to the BCR Trading Platform we shall grant you, for the term of this Agreement, a personal, limited, non-exclusive, revocable, and nontransferable license to use the platform pursuant to and in strict accordance with the Terms of this Agreement. We may provide certain portions of the platform under license from third parties, and you will comply with any additional restrictions on your usage that we may communicate to you from time to time, or that are otherwise the subject of an agreement between you and such licensors.

We are providing the BCR Trading Platform to you only for your personal use and only for the purposes, and subject to the Terms, of this Agreement. You may not sell, lease, or provide, directly or indirectly, the platform or any portion of the platform to any third-party except as permitted by this Agreement. You acknowledge that all proprietary rights in the BCR Trading Platform are owned by us or by any applicable third-party service providers selected by us providing us with all or part of the platform, or providing you with access to the platform, or their respective licensors, and are protected under copyright, trademark and other intellectual property laws and other applicable law. You receive no copyright, intellectual property rights or other rights in or to the BCR Trading Platform, except those specifically set out in this Agreement. You will protect and not violate those proprietary rights in the platform and honor and comply with our reasonable requests to protect our and our third-party service providers' contractual, statutory and common law rights in the platform. If you become aware of any violation of our or our third-party service providers' proprietary rights in the platform, you will notify us in writing immediately.

With respect to any market data or other information that we or any third-party service provider provide to you in connection with your use of the BCR Trading Platform, (a) we and any such provider are not responsible or liable if any such data or information is inaccurate or incomplete in any respect; (b) we and any such provider are not responsible or liable for any actions that you take or do not take based on such data or information; (c) you will use such data or information solely for the purposes set out in this Agreement ; (d) such data or information is proprietary to us and any such provider and you will not retransmit, redistribute, publish, disclose or display in whole or in part such data or information to third parties except as required by relevant regulatory bodies; (e) you will use such data or information solely in compliance with the applicable regulations; and (f) you will pay such data costs (if applicable, for direct market access for example) associated with your use of the BCR Trading Platform as we inform you from time to time.

8.5 Communications

An offer to open or close a Transaction (including an Order) must be made by you, or on your behalf: orally, by telephone; via our Trading Platform; or in such other manner as we may specify from time to time. If your usual mode of communicating with us is unavailable for any reason, you should attempt to use one of the other modes of acceptable communication set out at the beginning of this paragraph. For example, if you usually open and close Transactions via the BCR Trading Platform, but for some reason our platform is not in operation, you should contact us via the telephone to open or close Transactions. Written offers to open or close a Transaction, including offers sent by fax, email (including a secure email sent via our Electronic Trading Service) or text message, will not be accepted or be effective for the purposes of this Agreement. Any communication that is not an offer to open or close a Transaction must be made by you, or on your behalf: orally, by telephone or in person; in writing, by email, post, or fax; or in such other manner as we may specify from time to time. If sent to us by post or by fax, a communication must be sent to our head office and, if sent to us by email, it must be sent to an email address currently designated by us for that particular purpose. Any such communication will only be deemed to have been received by us upon our actual receipt thereof.

We will generally not accept an offer to open or close a Transaction received other than in accordance with the terms set out in the above paragraph, but if we choose to do so we will not be responsible for any loss, damage or cost that you suffer or incur arising out of any error, delay or omission in acting on such offer, or failure to act upon such offer.

If at any time you are unable, for whatever reason, to communicate with us, we do not receive any communication sent by you, or you do not receive any communication sent by us under this Agreement, we will not: (a) be responsible for any loss, damage or cost caused to you by any act, error delay or omission resulting therefrom where such loss, damage or cost is a result of your

inability to open a Transaction; and (b) except where your inability to communicate with us results from our fraud, willful default or negligence, be responsible for any loss, damage or cost caused to you by any act, error, omission or delay resulting therefrom including without limitation, where such loss, damage or cost is a result of you inability to close a Transaction.

You acknowledge and agree that any communication transmitted by you or on your behalf is made at your risk and you authorise us to rely and act on, and treat as fully authorised and binding on you, any communication (whether or not in writing) that we reasonably believed to have been transmitted by you or on your behalf by any agent or intermediary who we reasonably believed to have been duly authorised by you. You acknowledge and agree that we will rely on your account number and/or password to identify you and you agree that you will not disclose these details to any person not duly authorised by you. If you suspect that your account number and/or password has been learnt or may be used by any other person then you must notify us immediately.

You agree that we may record our telephone conversations with you. Such records will be our sole property and you accept that they will constitute evidence of the communications between us.

In accordance with the applicable regulations, we will provide information about each Transaction that we open or, as the case may be, close for you by providing you with a Statement. Statements will be posted on the BCR Trading Platform.

You will be deemed to have acknowledged and agreed with the content of any Statement that we make available to you unless you notify us to the contrary in writing within two business days of the date on which you are deemed to have received it.

Our failure to provide you with a Statement does not invalidate nor make voidable a Transaction that you and we have agreed and we have confirmed, provided however that in the event that you believe you have opened or closed a Transaction but we have not provided you with a Statement in respect of that Transaction, any query in relation to the purported Transaction will not be entertained unless: (i) you notify us that you have not received such Statement within two business days of the date on which you ought to have received a Statement for the purported Transaction and (ii) you can provide accurate details of the time and date of the purported Transaction.

We may communicate with you by telephone, letter, fax, email or text message or by posting a message on our Electronic Trading Service and you consent to us telephoning you at any time whatsoever. We will use the address, fax number, text number, or email address specified on your account opening form or such other address or number as you may subsequently notify to us. Unless you expressly specify otherwise, you agree that we may send the following notices to you by email and/or by posting them on the BCR Trading Platform: (a) Statements; (b) notice of an amendment to the way in which we provide our service to you, for example changes in the features of our Transactions, changes to the BCR Trading Platform and changes to the Margin rates that apply to our Transactions; (c) notice of an amendment to the Terms of this Agreement.

We will not send you a paper copy of a message sent to you by email or posted to our BCR Trading Platform. Sending a message to you by email or by posting it to the Trading Platform in a durable medium fully complies with all our obligations under the Agreement and with applicable regulations.

Any correspondence, documents, written notices, confirmations, messages or Statements will be deemed to have been properly given: (a) if sent by post to the address last notified by you to us, on the next business day after being deposited in the post; (b) if delivered to the address last notified by you to us, immediately on being deposited at such address; (c) if sent by fax or text message, as soon as we have transmitted it to any of the fax or mobile telephone numbers last notified by you to us; (d) if sent by email, one hour after we have transmitted it to the email address last notified by you to us; and(e) if posted on the BCR trading station, as soon as it has been posted.

It is your responsibility to ensure, at all times, that we have been notified of your current and correct address and contact details. Any change to your address or contact details must be notified to us immediately in writing, unless we agree to another form of communication.

It is your responsibility to make sure that you read all notices posted on our website and the BCR Trading Platform from time to time in a timely manner.

Although email, the internet, Trading Platforms and other forms of electronic communication are often a reliable way to communicate, no electronic communication is entirely reliable or always available. You acknowledge and accept that a failure or delay by you to receive any communication from us sent by email, text message or otherwise whether due to mechanical, software, computer, telecommunications or other electronic systems failure, does not in any way invalidate or otherwise prejudice that communication or any transaction to which it relates. We will not be liable to you for any loss or damage, howsoever caused, arising directly or indirectly out of a failure or delay by you or us to receive an email or other electronic communication. Further, you understand and accept that emails, text messages and other electronic communications we send to you may not be encrypted and therefore may not be secure.

You acknowledge the inherent risk that communications by electronic means may not reach their intended destination or may do so later than intended for reasons outside our control. You accept this risk and agree that a failure or delay by us to receive any offer or communication from you sent electronically, whether due to mechanical, software, computer, telecommunications or other electronic systems failure, does not in any way invalidate or otherwise prejudice that offer or communication or any transaction to which it relates. If, for any reason, we are unable to accept your offer electronically, we may, without obligation, provide you with further information advising you that your offer can be made by telephone as an alternative and we may endeavor to inform you of this.

In the event that you are granted access to our mobile dealing platform, then all use of such service will be subject both to this Agreement and to supplemental mobile dealing terms posted on our website and amended from time to time.

8.6 Client Money

Any money that you deposit with BCR will be segregated and held in a separate client money account or accounts and managed in accordance with the relevant law. BCR's client funds are held in segregated bank accounts with an authorised deposit-taking institution. Client funds are kept separate from BCR's own corporate/operational funds.

BCR will treat money received from the Client or held by BCR on the Client's behalf, taking into account P&L. Client Money will be received into an account designated as a client's segregated account in which BCR will, to the extent required by law, hold client monies separate from BCR's money and will continue to be held separate from BCR's money thereafter under arrangements designed to ensure that Client Money is easily identified as money belonging to customers. Money credited to the Client's segregated account is held on trust by BCR.

The Client's segregated account will be an account maintained by BCR an approved foreign bank or a cash management trust and will be established, maintained and operated in accordance with the relevant laws. BCR is not responsible for the solvency, act or omission of any bank or other third-party with which Client Money is held.

Unless otherwise agreed in writing, the Client acknowledges and agrees that BCR will not pay the Client interest on Client Money or any other unencumbered funds. The Client expressly waives any entitlement to interest.

The Client acknowledges and agrees that: where any obligations owing to BCR from the Client are due and payable to BCR, BCR shall cease to treat as Client Money so much of the money held on the Client's behalf as equals the amount of those obligations in accordance with the relevant laws. The Client further agrees that BCR may apply that money in or towards satisfaction of all or part of those obligations due and payable to BCR. For the purposes of this Product Guide, any such obligations become immediately due and payable without notice or demand by BCR when properly incurred by the Client or on the Client's behalf;

If the Client's Account has not been transacted on for at least six years and BCR is unable to contact the Client in respect of the Client Money to which the Client may be entitled to, despite making reasonable efforts to do so, such money shall be treated by BCR as unclaimed money and dealt with in accordance with Applicable Regulations.

BCR does not use retail client money for the purpose of meeting obligations incurred by us when hedging with other counterparties.

BCR strictly follows the legal requirements when making deposits into, withdrawals from or making payments out of the segregated client money accounts. Client money received is paid into the segregated client money trust account on the day it is received or by the next business day it is received by BCR. The circumstances under which BCR is permitted to withdraw client money are listed further below. Note that any interest with respect to the balances of your account will not be paid and any interest will accrue to BCR.

As BCR is acting in the capacity of a principal with respect to your transaction, you are exposed to the financial and business risks of BCR. Should there be a deficit in the trust accounts and in the unlikely event BCR becomes insolvent, you will be an unsecured creditor in relation to the balance of the money owed to you. Trust accounts may not insulate your money from a default in the trust accounts.

Third Parties

BCR will not pay funds to any third-party account. Funds requested for withdrawal will only be paid to an account in the same name as the account held with BCR.

8.7 Taxation

The Client acknowledges and agrees that BCR does not collect tax for any government entity in any form or manner unless required by law, in which event BCR is authorised to deduct the appropriate funds from the Client's account to fulfill any tax obligations as required by the appropriate government entity or other authority. BCR does not provide tax advice and we recommend you seek your own professional tax advice, and the impact any profits or losses generated from trading may have on your overall tax position.

Without limiting the foregoing, it is the obligation of the Client, and not BCR, to calculate and pay all taxes applicable to the Client in their respective jurisdiction or country of residence as a result of the Client's trading activity conducted with the company. BCR recommends that Clients consult their tax adviser when determining if derivative trading is suitable for their investment portfolio.

8.8 Cooling-off Period

There is no cooling-off period for the CFDs offered by BCR. This means that when you enter into a position with BCR you do not have a right to return the product and you do not have the right to request BCR to repay the money you have paid to acquire the product. Should you change your mind after entering into a CFD contract with BCR, you should close out your position by taking an Opposite Transaction.

8.9 Force Majeure

BCR may adjust the Margin Requirements of any CFD instruments at any time to reflect price fluctuations and ensure proper leverage is maintained on any given position. The Client should be prepared for any such change in Margin Requirement and have cleared funds on deposit to meet any increase in Margin Requirement.

BCR will inform the Client as soon as possible if it determines that a Force Majeure Event exists. BCR will not be liable to the Client for any failure, impediment, or delay in performing its obligations set forth in this Product Guide.

BCR may in its reasonable opinion determine that an emergency or exceptional market condition exists (a "Force Majeure Event"), including but not limited to:

- Where BCR is, in its opinion, unable to maintain an orderly market in its contracts in respect of any one or more of the Underlying Reference Instruments as a result of the occurrence of any act, omission or event (including but not limited to any circumstance beyond BCR's control such as strike, riot, civil unrest or failure of power supply, communications or other infrastructure);
- The suspension, closure, liquidation or abandonment of any relevant market or Underlying Reference Instruments;
- The imposition of limits or special or unusual terms in the relevant markets or Underlying Reference Instruments;
- The excessive movement, volatility or loss of liquidity in the relevant markets or Underlying Reference Instruments.
- If BCR determines that a Force Majeure Event exists then it may (without prejudice to any other rights under this Agreement and at its sole discretion) take any one or more of the following steps:
 - Suspend the placing of new orders by Clients on the online Trading Platform and through the Dealing Department;
 - Suspend the execution of orders that have been taken by BCR but not executed;
 - May change trading hours, change Margin Requirements, alter prices written against Underlying Instruments, close any or all open contracts, or take any other action that BCR deems appropriate according to the prevailing circumstances.

(For more information regarding BCR's discretion, please refer to Section 2.20 of this Product Guide.)

8.10 Company Rights

BCR reserves the right to suspend operations, including its website or any part or Sections of it. In such an event, BCR may, at its sole discretion (with or without notice), close out the Clients' open financial contracts at prices it considers fair and reasonable at such a time and no claims may be entertained against the company in connection thereto. BCR may impose volume limits on BCR Trading Accounts, at its sole discretion.

Contract payouts shall be determined by BCR by reference to the daily values reported on its website relevant to the interbank trading data received by the company for CFD quotes, subject that BCR shall have the right to make corrections to such data in the event of misquoted or typographically incorrect data. (For more information regarding BCR's discretion, please refer to Section 2.20 of this Product Guide.)

8.11 Errors

We reserve the right to, without your consent, either void from the outset or amend the terms of any Transaction containing or based on any error that we reasonably believe to be obvious or palpable. If, in our discretion, we choose to amend the terms of any such Transaction which contains or is based on an error, the amended level will be such level as we reasonably believe would have been fair at the time the Transaction was entered into. In deciding whether to act on an error we shall act reasonably and we may take into account any relevant information including, without limitation, the state of the Underlying Market at the time of the error or any error in, or lack of clarity of, any information source or pronouncement upon which we base our quoted prices. Any financial commitment that you have entered into or refrained from entering into in reliance on a Transaction with us will not be taken into in deciding whether or not there has been an error.

In the absence of our fraud, willful default or negligence, we will not be liable to you for any loss, cost, claim, demand or expense following an error (including where the error is made by any information source, commentator or official on whom we reasonably rely).

If an error has occurred and we choose to exercise any of our rights, and if you have received any monies from us in connection with the error, you agree that those monies are due and payable to us and you agree to return an equal sum to us without delay.

8.12 Conflicts of Interest

You acknowledge that we provide a diverse range of financial services to a broad range of clients and counterparties and circumstances may arise in which we, our Associated Companies, or a Relevant Person may have a material interest in a transaction with or for you or where a conflict of interest may arise between your interests and those of other clients or counterparties or of ourselves.

We are required by law to take all reasonable steps to identify conflicts of interests between ourselves, our Associated Companies and Relevant Persons and our clients, or between one client and another, that arise in the course of providing our financial service. The following are examples of such material interests and conflicts of interests:

- We may effect or arrange for the effecting of a Transaction with you or on your behalf in connection with which we, our Associated Companies, or a Relevant Person may have other direct or indirect material interests;
- We may execute hedging Transactions prior to (i.e. in anticipation of) or following receipt from you of a request, or information concerning a contemplated request, to open or close a Transaction in order to manage our risk in relation to Transaction(s) you are entering into or contemplating, all of which may impact on the price you pay or receive in relation to such Transaction(s) and any profits generated by such hedging may be retained by us or an Associated Company without reference to you;
- We may match your Transaction with that of another client by acting on its behalf as well as yours;
- We may pay to and accept from third parties (and not be liable to account to you) benefits, commissions or remunerations which are paid or received as a result of Transactions conducted by you;
- We may make a market in Transactions which you enter into under this Agreement;
- We may deal in the Underlying Market to which your Transactions relate as principal for own account or that of someone else;
- We, or an Associated Company, may give general investment advice or provide other services to another client about or concerning the Underlying Market in relation to which you enter a Transaction.

We have in place organisational and administrative controls to manage the conflicts of interests identified above such that we can be reasonably confident that risks of damage to clients as a result of any conflict will be prevented.

We are not under any obligation to account to you for any profit, commission or remuneration made or received from or by reason of Transactions or circumstances in which we, our Associated Companies or a Relevant Person has a material interest or where in particular circumstances a conflict of interest may exist.

You acknowledge that you are aware of the possibility that the conflicts disclosed in this Term will arise and consent to us acting notwithstanding such conflict.

8.13 Indemnity

The Client will indemnify BCR against all losses, taxes, expenses, costs, and liabilities which may be incurred by BCR as a result of the Client's breach of the terms and conditions set forth in this Product Guide. BCR will not be liable for any loss, expense, cost or liability incurred by the Client as a result of the products and services offered by BCR unless such loss is suffered as a result of BCR's gross negligence or default.

To the extent permitted by law, you will indemnify, protect and hold us harmless from and against all losses, liabilities, judgments, suits, actions, proceedings, claims, damages and/or costs resulting from or arising out of any act or omission by any person obtaining access to your account by using your designated account number and/or password, whether or not you authorised such access.

Without prejudice to any other Terms of this Agreement, we will have no liability to you in relation to any loss that you suffer as a result of any delay or defect in or failure of the whole or any part of our Trading Platform's software or any systems or network links or any other means of communication. We will have no liability to you, whether in contract or in tort (including negligence) in the event that any computer viruses, worms, software bombs or similar items are introduced into your computer hardware or software via our trading, provided that we have taken reasonable steps to prevent any such introduction.

Unless we are prohibited from excluding such liability by law (for example, for losses relating to death or personal injury or caused by our fraud), we will not be liable for any direct, indirect, special, incidental, punitive or consequential damages (including, without limitation, loss of business, loss of profits, failure to avoid a loss, loss of data, loss or corruption of data, loss of goodwill or reputation) caused by any act or omission of ours under this Agreement.

BCR has Professional Indemnity Insurance arrangements in place which satisfies the requirements for compensation arrangements under the Regulatory Code 2009. These arrangements are in place to compensate individuals who suffer loss or damage as a result of a breach of BCR's obligations. Our Professional Indemnity insurance takes into account the nature and volume of our business, the number of Clients and type of Clients we have, our representatives, and the maximum potential extent of liability. Our Professional Indemnity Insurance also covers a claim in relation to the conduct of representatives and employees who no longer work for us but who did at the relevant time.

8.14 Website Use & Access

The Client shall be responsible for providing means by which to access the website and electronic Trading Platform which may include, without limitation, a personal computer, modem and Internet Service Provider. The Client shall be responsible for all access and service fees necessary to connect to the website and electronic Trading Platform. The Client shall be responsible all risks associated with the use and storage of information on a personal computer or on any other computer through which the Client will gain access to the website and the services.

The Client shall be responsible for safeguarding all password and account information that is provided by BCR. The Client shall be responsible for security and control of access to their computer, computer viruses or other similar harmful or inappropriate materials, devices, information or data. The Client is responsible for not exposing BCR's computer systems to any computer virus or malicious software.

BCR will not be liable in any way to the Client in the event of failure of or damage or destruction to your computer system, data or records or any part thereof, or for delays, losses, errors or omissions resulting from the failure or mismanagement of any telecommunications or computer equipment or software.

8.15 Legal Restrictions

The Client acknowledges that laws regarding financial contracts vary by country or jurisdiction, and it is the obligation of the Client alone to ensure that they fully comply with any local law, regulation or directive, relevant to your country of residency with regards to doing business with BCR.

The BCR website does not constitute, and may not be used for the purposes of, an offer or solicitation. The website has been created to comply with the rules and regulations of the FSC. The trading of off-exchange, over-the-counter financial contracts may be restricted in certain jurisdictions.

You may not assign any of your rights or delegate any of your obligations under this Agreement to any person without the prior written consent of BCR.

8.16 Anti-Money Laundering Policy

The Client hereby declares that the funds invested in their BCR Trading Account did not originate from trafficking drugs, abduction, or any other criminal activity, and that investment or dealing in those funds does not break the law in your country of residence.

The Client acknowledges that BCR may require further information from time to time to comply with the applicable Anti-Money Laundering and Counter-Terrorism Financing laws. By entering into this Agreement, opening an account and transacting with us, you undertake to provide us with all additional information and assistance that we may reasonably require to comply with the applicable AML/CTF laws.

8.17 Miscellaneous

We reserve the right to suspend your account at any time. If we suspend your account, it means that: you will generally not be permitted to open any new Transactions or increase your exposure under your existing Transactions, but you will be permitted to close, part close or reduce your exposure to us under your existing Transactions; you will no longer be permitted to trade with us via the BCR Trading Platform, rather you will be required to trade with us via the phone. We also reserve the right to suspend a specific Transaction that you have open with us. If we suspend a Transaction, it means that: you will generally not be permitted to increase your exposure to us under the suspended Transaction, but you will be permitted to close, part close or reduce your exposure to us under the suspended Transaction; in relation to the Suspended Transaction, you will no longer be permitted to deal with us via the BCR Trading Platform, rather you will be required to deal with us via the phone.

Our rights and remedies under this Agreement will be cumulative, and our exercise or waiver of any right or remedy will not preclude or inhibit the exercise of any additional right or remedy. Our failure to enforce or exercise any right under this Agreement will not amount to a waiver or bar to enforcement of that right.

We may assign the benefit and burden of this Agreement to a third-party, in whole or in part, provided that any assignee agrees to abide by the terms of this Agreement. Such assignment will come into effect 10 business days following the day you are deemed to have received notice of the assignment in accordance with this Agreement. You agree that you may not assign the benefit and burden of this Agreement, whether in whole or in part, to any third-party without our prior written consent.

You acknowledge and agree that the copyrights, trademarks, database and other property or rights in any information distributed to or received by you from us (including, but not limited to, our prices), together with the contents of our website(s), brochures and other material connected with our dealing service and in any database that contains or constitutes such information, will remain the sole and exclusive property of ours or any third-party identified as being the owner of such rights.

If any term (or any part of any term) is held by a court of competent jurisdiction to be unenforceable for any reason then such Term will, to that extent, be deemed severable and not form part of this Agreement, but the enforceability of the remainder of this Agreement will not be affected.

You will be responsible at all times for the payment of all taxes due and for providing any relevant tax authority with any information relating to your dealings with us. You agree that if we provide you with any information or express any opinion in relation to the tax treatment of your dealings with us it will not be reasonable for you to rely upon any such statement and it will not constitute tax advice.

Our records, unless shown to be wrong, will be evidence of your dealings with us in connection with our services. You will not rely on us to comply with your record keeping obligations, although records may be made available to you on request at our absolute discretion.

Wherever in this agreement we are conferred with discretion or an entitlement to make an election or adopt a course of action which affects you or your interests, we agree to exercise such discretion or make an election or adopt such a course of action in good faith according to what we reasonably believe to be fair in the circumstances.

This Agreement and any arrangements hereunder may be suspended or terminated by either party upon giving the other party written notice of suspension or termination, which will take effect immediately, unless otherwise specified in the notice. Any such suspension or termination will not affect any obligation that may already have been incurred by either party in respect of any outstanding Transaction or any legal rights or obligations that may already have arisen under this Agreement or any dealings made thereunder.

8.18 Privacy

Personal Information

When a Client asks for information about BCR's products and services, accesses the BCR website, or submits an application to open an account with BCR, they may be providing BCR with personal information.

BCR will maintain records of all transactions and activities on accounts with BCR, including details of contracts traded. During the course of a relationship with BCR, information about products and services provided utilised by the Client will be kept on record. When assessing a Client application, BCR may also collect information about the prospective Client from publicly available sources.

Use of Personal Information

The information requested in the Client Agreement to open an account is required by BCR to determine whether a prospective Client has enough knowledge and experience to trade in off-exchange, over-the-counter derivatives with BCR. That information, together with the information collected and maintained by BCR for duration of an account, is required to keep Clients updated in relation to their account status, margin obligations, and trading activities. The information requested by BCR when accessing our website or completing one of our Client Agreements is to allow us to provide our Clients with information regarding the products and services offered by BCR that best suit their investment needs and risk appetite. BCR takes all reasonable steps to protect Client's personal information from misuse, loss, unauthorised access, modification or disclosure.

Telephone Conversations

BCR may also record telephone conversations between the Client and BCR's authorised representatives. Such recordings, or transcripts from such recordings, may be used to resolve any Client dispute. Recordings or transcripts made by BCR of Client telephone conversations may be erased at BCR's discretion. (For more information regarding BCR's discretion, please refer to Section 2.20 of this Product Guide.)

Website

BCR collects statistical information about visitors to our websites such as the number of visitors, pages viewed, types of transactions conducted, time online and documents downloaded. This information is used to evaluate and improve the performance of our websites. Other than statistical information, we do not collect any personal information through our website unless provided to us.

Updating Personal Information

BCR asks that Clients promptly notify the company of any changes to the personal information on file. This allows BCR to keep Clients informed regarding their accounts, margin obligations, and trading activities. You may ask us at any time to correct personal information held by BCR that is outdated or inaccurate. Should we disagree with you as to the accuracy of the information, you may request that we attach a statement to that information noting that you consider it inaccurate or incomplete.

Client Consent

By accessing BCR's website the Client consents to the collecting, maintaining, using and disclosing personal information provided.

9 GLOSSARY

Account	Account refers to the trading account that is held by you with BCR, for the purpose of trading CFD products.
Account Equity	Aggregate of current balance in your Account and your current unrealised profit and losses less any margin requirements.
Administration Fee	Charged in place of Swap Fees on Swap-Fee accounts. The latest Administration Fees are constantly updated on cfd.thebcr.com .
Agreement	Contains documents for gathering Client information and also contains disclosure documents such as the Product Guide. When prospective Clients are interested in opening an account with BCR they are presented with the entire Client Agreement.
Ask Price	<p>The price at which the market is prepared to sell a product. Prices are quoted two-way as Bid/Ask. The Ask price is also known as the Offer.</p> <p>In Forex trading, the Ask represents the price at which a trader can buy the base currency, shown to the left in a currency pair. For example, in the quote AUDUSD 0.76092/0.76109, the base currency is USD, and the Ask price is 0.76109, meaning you can buy one US dollar for 0.76109 Aussie Dollars.</p> <p>In CFD trading, the Ask also represents the price at which a trader can buy the product. For example, in the quote for Oil 57.92/57.97, the product the Ask price is 57.97 for one unit of the underlying market.</p>
Base Currency	A base currency is the currency denomination of your account and refers to the first quoted currency in a currency pair, i.e. AUD in AUD/USD.
Bar Chart	A type of chart which consists of four significant points: the high and the low prices, which form the vertical bar; the opening price, which is marked with a horizontal line to the left of the bar; and the closing price, which is marked with a horizontal line to the right of the bar.
Bid Price	<p>The price at which the market is prepared to buy a product. Prices are quoted two-way as Bid/Ask.</p> <p>In Forex trading, the Bid represents the price at which a trader can sell the base currency, shown to the left in a currency pair. For example, in the quote AUDUSD 0.76092/0.76109, the base currency is USD, and the Bid price is 0.76092, meaning you can sell one US Dollar for 0.76092 Aussie Dollars.</p> <p>In CFD trading, the Bid also represents the price at which a trader can sell the product. For example, in the quote for Oil 57.92/57.97, the Bid price is 57.92 for one unit of the underlying market.</p>
Bid-Ask Spread	The difference between the Buy and Sell price of BCR's quote. A client may Sell at the lower price or Buy at the higher price of the quote.

Bollinger Bands	A tool used by technical analysts. A band plotted two standard deviations on either side of a simple moving average, which often indicates support and resistance levels.
Business Day	Business day is any day on which a particular market (CFD) is quoted by BCR. Due to the nature of global financial markets, BCR may continue to operate and offer markets on public holidays.
Buy	Taking a long position on a product.
Candlestick Chart	A chart that indicates the trading range for the day as well as the opening and closing price. If the open price is higher than the close price, the rectangle between the open and close price is shaded. If the close price is higher than the open price, that area of the chart is not shaded.
Carry Trade	A trading strategy that captures the difference in the interest rates earned from being long a currency that pays a relatively high interest rate and short another currency that pays a lower interest rate. For example: NZD/JPY (New Zealand Dollar/Japanese Yen) has been a famous carry trade for some time. NZD is the high yielder and JPY is the low yielder. Traders looking to take advantage of this interest rate differential would buy NZD and sell JPY, or be long NZD/JPY. When NZD/JPY begins to downtrend for an extended period of time, most likely due to a change in interest rates, the carry trade is said to be unwinding.
Charge	Can refer to a Rollover/Rebate/other Fee that is deducted from the Client's account based on positions held (either long or short) on CFDs 'overnight'.
Charting	A visual method of analysing the market using price information to form a picture of previous price movements. Also called <i>technical analysis</i> .
Cleared Funds	Funds that have been deposited or processed with BCR and shown on the client's Account.
Closing Price	The closing price refers to the value of the CFD transaction as determined by BCR based on current and anticipated market conditions.
Commissions	The cost that a broker will charge a Client for buying/selling a financial product. Commission on derivatives range from broker to broker. Some charge a flat rate per trade while others charge a percentage of the deal size, say 0.20%. BCR's Commission rates are disclosed in Section 4.1 of this Product Guide.
Contract Size	The size or amount of CFDs opened in a position. Contract sizes vary by instrument.
Contract Period	The contract period for a future CFD as set out in the market information sheets
Contracts for Difference (CFD)	CFDs are an arrangement between you and BCR to trade the difference arising from movements in the price or value of an underlying asset.

Counterparty	One of the participants in a financial transaction.
Cover	To sell a long position or buy back a short position.
Credit	Can refer to a Rollover/Rebate/other Fee that is paid to the Client's account based on positions held (either long or short) on CFDs 'overnight'.
Currency Pair	The two currencies that make up a foreign exchange rate. For example EUR/USD (Euro/U.S. Dollar).
Dealer	An individual or firm that acts as a principal or counterpart to a transaction. Principals take one side of a position, hoping to earn a spread (profit) by closing out the position in a subsequent trade with another party. In contrast, a broker is an individual or firm that acts as an intermediary, putting together buyers and sellers for a fee or commission.
Denominated Currency	The currency in which you have nominated your Account to be denominated.
Derivative	A financial contract whose value is based on the value of an underlying asset. Some of the most common underlying assets for derivative contracts are indices, equities, commodities and currencies.
Equity	Funds that are not committed to margin obligations that a Client may use to open new positions.
Fill or Filled Order	A completed order.
Force Majeure Event	Any cause that prevents BCR from performing or delaying performance of any or all of its obligations under the Client Agreement which arises from, or is attributable to, acts or omissions beyond the control of BCR including, but not limited to, strikes, industrial action, war, sabotage, terrorist activity, national emergency, blockades or government action, an act of God, a failure of the supply of communications or other infrastructure which prevents an orderly trading market being maintained, or which prevents compliance with the law or the applicable regulatory system, an emergency or exceptional market conditions, the suspension or closure of any index/market/Exchange or the abandonment or failure of such index, market or exchange.
FOREX/FX	The simultaneous buying of one currency and selling of another. The global market for such transactions is referred to as the forex or FX market.

Fundamental Analysis	The assessment of all information available on a tradable product to determine its future outlook and therefore predict where the price is heading. Often non-measurable and subjective assessments, as well as quantifiable measurements, are made in fundamental analysis.
Gapping	Gapping is exposure to loss from failure of market prices or rates to follow a 'smooth' or continuous path due to external factors such as world, political, economic and specific corporate events.
Gearing	If a trader buys \$1000 of Commonwealth Bank stock in the cash market and it rises by 10%, his profit will be \$100. But if he buys the same position using a CFD he may only have to put up a deposit of \$100. If the stock moves 10% higher his profit on capital invested will be \$100 or 100%. This is gearing at work.
Going Long	The purchase of a stock, commodity or currency for investment or speculation – with the expectation of the price increasing.
Going Short	The selling of a currency or product not owned by the seller – with the expectation of the price decreasing.
GMT	Greenwich Mean Time - The most commonly referred time zone in the CFD market. GMT does not change during the year, as opposed to Daylight Savings/Summer time.
Hedging	Minimising risk by being simultaneously long and short. Perhaps someone is long \$50,000 of stock in the cash market and wants to protect this from potential downside risk. To hedge he would sell \$50,000 of CFDs. If the share price did go lower the loss on the stock position would be offset by profits made via the short position.
High Price	The High Price of a particular CFD on the Trading Platform is the highest Bid price of the day. The highest Ask price will come from the highest Bid price of the day plus the Spread. Example: The High Price on the Trading Platform for EURUSD is 1.14345, and spread is 17 pips. Thus, the highest Bid price is 1.14345, and the highest Ask price is 1.14362. The High Price will be reset on the Trading Platform at 00:00 GMT each day.
Illiquid	A market that doesn't have much volume, usually characterised by a wide bid-ask spreads. Illiquid markets are normally expensive to trade in.
Indices	Indices are a customised basket of securities that track a particular market or segment. Each index has its own calculation methodology and its own specific process used to select particular securities. We offer prices on all of the major financial indexes, such as the S&P/ASX 200, UK 100, Dax 30, Dow Jones and S&P 500.
Initial Margin Requirement	The initial deposit of collateral required to enter into a position.

Irregular/Illegal Trading

Please see section 2.24 for a detailed definition of this practice. BCR retains the right of the final interpretation of what constitutes irregular and/or illegal trading.

Leverage

Leverage involves borrowing a certain amount of the money needed to invest in something. In the case of CFDs, that money is usually borrowed from a broker. Forex trading does offer high leverage in the sense that for an initial margin requirement, a trader can build up - and control - a huge amount of money.

Limit Order

An order to buy or to sell a position at a specific price. Example –"Buy 1000 Vodafone shares at \$1.20". This would be placed when Vodafone is trading above \$1.20. The potential buyer is hoping for a better price than where the market is currently trading. There is obviously the possibility the order will never get filled. Limit orders can also be used in the same fashion for selling above the market.

Liquidation

The closing of an existing position through the execution of an offsetting transaction.

Liquidity or Liquid

The amount of business conducted in a given market or stock. Where possible you always want to trade products that have good liquidity chiefly because they are cheaper to trade because of tight bid-ask spreads.

Liquidity Provider

A bank or other financial institution or third-party that provides executable two-way quotes in respect of relevant underlying instruments, to which the CFD products relate, on a continuous and regular basis.

Long Position

A client is said to be long if he/she has an open buy position.

Low Price

The Low Price of a particular CFD on the Trading Platform is the lowest Bid price of the day. The lowest Ask price will come from the lowest Bid price of the day plus the Spread. The Low Price will be reset on the Trading Platform at 00:00 GMT each day.

Example: The Low Price on the Trading Platform for EURUSD is 1.14011, and the Spread is 17pips. Thus, the lowest Bid price is 1.14011, the lowest Ask price is 1.14028

Maintenance Margin

The minimum amount of equity that must be maintained in a trading account. In the context of BCR's trading accounts, Clients must maintain 50% of Initial Margin in their trading account to avoid a 'Stop-Out'.

Margin

The amount of money needed to deposit with your CFD broker in order to fund a position. With margined products only a percentage of the nominal value has to be lodged in cash, normally between 5 - 20%.

Margin Call

The additional margin required to ensure that total margin is sufficient to cover open positions.

Margin in Use

Represents the aggregate amount of margin being used for all open positions at any one time in your base currency.

Mark-up	The adjustment of a bid/ask spread to reflect fees or remuneration that the Client may be obligated to pay if they were introduced by a Referral Party to BCR and promised a fee to the Referral Party.
Market Maker	A dealer who regularly quotes both bid and ask prices and is ready to make a two-sided market for any financial product.
Market Order	An order to buy or sell at the current bid or ask price.
Open Position	A long or short CFD position that has not been closed out.
Open Position P&L	The aggregate amount of unrealised profit and loss on all of your open positions at any one time in your base currency.
OTC	Over the Counter products are not traded on an exchange, but are an agreement between two parties.
Overnight Financing	A financing adjustment made to your account when an open position is held overnight. This includes positions held overnight on a non-business day, a Saturday or Sunday and any bank or public holiday.
Overnight Position	A trade that remains open until the next business day.
Product Guide	Product Guide
Pips	<p>The smallest price change that a given exchange rate can make. Since most major currency pairs are priced to four decimal places, the smallest change is that of the last decimal point - for most pairs this is the equivalent of 1/100th of one percent, or one basis point.</p> <p>For example, the smallest move the USD/CAD currency pair can make is \$0.0001, or one basis point. The smallest move in a currency does not always need to be equal to one basis point, but this is generally the case with most currency pairs.</p>
Price Gap	A significant price movement of a security or commodity between two trading sessions, such that there is no overlap in the trading ranges for the two days.
Quote Currency	The second quoted currency in a currency pair, i.e. USD in AUD/USD.
Rebate	Compensation or remuneration paid to a Referral Party who introduces new Clients to BCR. Compensation is based on number of Clients introduced and/or trading volume of introduced Clients. Compensation is negotiated between Referral Parties and BCR and may differ.
Realised Gain/Loss	The amount of money you have made or lost when a position has been closed.

Referral Party / Referral Agent

(Note: These two terms are used interchangeably in BCR legal documentation). An individual or entity who refers Clients to BCR. Referral Parties or Agents generally earn a Rebate based the number of Clients introduced to the firm who have opened an account and the trading volume of introduced Clients. Referral Parties or Agents for BCR may not trade on behalf of the Clients.

Relevant Person

An employee of ours or an employee of an Associated Company.

Resistance

The price at which a prior advance was terminated or a future advance is likely to terminate, or where the market expects selling to materialise. For example, if the S&P 500 Mini is trading at 1,950 you may hear pundits report that “resistance is expected at 1,950”.

Rollover Benefit

If a Client holds a position past BCR’s Settlement time on Forex CFD, they may receive a Rollover Benefit. The Rollover Rate for Forex/Precious Metals/Commodity CFDs is a varying rate dependent on the currency pair, the applicable rate in the interbank markets according to the duration of the rollover period, the size of the position and the Spread.

Rollover Charge

If a Client holds a position past BCR’s Settlement time on Forex CFD, they may have to pay a Rollover Charge. The Rollover Rate for Forex/Precious Metals/Commodity CFDs is a varying rate dependent on the currency pair, the applicable rate in the interbank markets according to the duration of the rollover period, the size of the position and the Spread.

Sell

Taking a short position in expectation that the market is going to go down.

Short Position

A client is said to be short if he/she has an open sell position in the market.

Slippage

Relates to stop losses and is the difference between where the stop loss level is and where the order was actually filled. If the stop loss order is to sell 1000 Vodafone at \$1.20 but the fill is actually at \$1.19 then the 1 pip difference is referred to as negative slippage. Slippage is normally not a problem in normal markets but in very volatile ones it can be expected.

Spot Market

A market whereby products are traded at their market price for immediate exchange.

Spot Price

The current market price. Settlement of spot transactions usually occurs within two business days.

Spot Trade

The purchase or sale of a product for immediate delivery (as opposed to a date in the future). Spot contracts are typically settled electronically.

Swap

While holding a position overnight, your Account is debited or credited using the applicable overnight Tom-Next rate (See: “Rollover Benefit/Charge”).

Swap-Free Account	Swap-Free accounts are intended for traders who use trading systems without adjustment to swaps or for the Clients who are not allowed to receive swaps owing to their religious beliefs.
Spread	The difference between the bid and the ask price of a contract. A client may Sell at the lower price or Buy at the higher price of the quote.
Statements	A written confirmation of our dealings with you including any Transactions that you open and/or close, any Orders that you set and/or edit and any charges that we apply.
Stop Loss	A predetermined price at which a position will be closed to protect against further loss. The use of stop losses is the only inherently reliable way for a trader to manage risk.
Stop Out	A broker's demand on an investor using margin to deposit additional money or securities so that the margin account is brought up to the minimum maintenance margin. You would receive a Stop Out from BCR if one or more of your positions you had decreased in value past a certain point. Due to the volatile nature of CFD markets, it is inefficient to notify Clients via a traditional "Margin Call" when their equity falls below acceptable maintenance margin levels.
Swap	While holding a position overnight, your Account is debited or credited using the applicable overnight Tom-Next rate.
Technical Analysis	The process by which charts of past price patterns are studied for clues as to the direction of future price movements.
Total Equity	Equal to any cash value plus the market liquidation value of the securities in the account.
Total Initial Margin Requirement	Total amount of Initial Margin invested for all Open Positions. For example, if the Client held two standard lots of EUR/USD and one standard lot of Gold, then his Total Initial Margin would be \$1500 USD (2 X \$1000 USD for Forex CFD, 1 X \$500 USD for Gold CFD).
Trading Hours	In respect of each CFD product, the hours during which we provide a quote for a particular CFD product as detailed in our Contract Specifications.
Trading Platform	The electronic trading system BCR makes available to the client via the internet to facilitate trading in CFDs, including without limitation, any online or downloadable Trading Platform mentioned on our website i.e. MetaTrader 4.
Transaction	A contract for difference of any kind in relation to any instrument or any combination of instruments and means either or both Expiry Transactions and Undated Transactions as the context requires.
Undated Transaction	A Transaction with an indefinite or contract period that is not capable of expiring automatically.

Underlying Asset	A security, such as a stock, a commodity, or other type of financial product, such as a stock index, whose value determines the value of a derivative investment or product.
Unrealised Gain/Loss	The theoretical gain or loss on open positions valued at current market rates, as determined by the broker in its sole discretion. Unrealised gains/losses become profits/losses when the position is closed.
Usable Margin	Account Equity less used margin. This is the amount you have available to withdraw or cover additional Margin Requirements.
Volatility	A term used to describe and quantify the relative movement of a given market in the recent past. A market that experiences significant movement is said to be volatile.